

ORIGINAL

AT&T CORP.

ARIZONA

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: OCTOBER 19, 2012

EFFECTIVE: NOVEMBER 1, 2012

BY: CAROL PAULSEN-TARIFF ADMINISTRATOR

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PREFACE

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TARIFF INFORMATION

Explanation of Tariff Symbols

These symbols will appear in the right hand margin, when applicable:

- (C) - To signify changed regulation
- (D) - To signify discontinued material
- (I) - To signify rate increase
- (M) - To signify material moved from or to another part of the tariff with no change, unless there is another symbol present
- (N) - To signify new material
- (R) - To signify rate reduction
- (T) - To signify a change in text but no change in rate or regulation

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SECTION 1

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1. APPLICATION OF TARIFF

1.1 Application of Tariff

1.1.1 General

- A. This tariff applies to the furnishing of Local Exchange Services defined herein by AT&T Corp. (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of the Company to purchase service elements from appropriate tariffs for resale are available.
- B. The provision of Local Exchange Service is subject to existing regulations and terms and conditions specified in this tariff and this Company's current tariffs, and may be revised, added to or supplemented by superseding issues.
- C. AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

1.1.2 Reserved for future use

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1. APPLICATION OF TARIFF

1.2 Tariff Format

1.2.1 Page Numbers

Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially in each Section. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.

1.2.2 Page Revision Numbers

Page revision numbers also appear in the upper right hand corner of the page. These numbers are used to determine the most current page on file. For example, a 4th Revised Page cancels a 3rd Revised Page.

1.2.3 Numbering Sequence

There are nine levels of alpha-numeric coding. Each level is subservient to its previous higher level. The following is an example of the numbering sequence used in this Tariff.

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a)
2.1.1.A.1.(a)I.
2.1.1.A.1.(a)I.(i)
2.1.1.A.1.(a)I.(i)(1)

1.2.4 References to Other Tariffs

Whenever reference is made to other tariffs, the reference is to the tariff in force as of the effective date of the reference, and to amendments thereto and successive issues thereof.

1.2.5 Trademarks and Service Marks

Trademarks and Service Marks to the extent, if any, used throughout this Tariff, are Trademarks and Service Marks of AT&T and are as specified in the Table of Contents and/or the appropriate Service Section of this Tariff.

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SECTION 2

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2. GENERAL REGULATIONS

2.1 Undertaking of the Company

2.1.1 General

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

Local Exchange Services consist of furnishing one-way or two-way communication to or from a demarcation point on the Customer's premises and another demarcation point within a Local Service Area as specified in Section 3 of this Tariff.

Services, features and functions will be provided where facilities including but not limited to: billing capability and technical capabilities are available without unreasonable expense to the Company and the ability of the company to purchase underlying services, features and functions and/or Unbundled Network Elements ("UNEs") (as that term is defined by applicable law), either alone or in combination (including a combination of unbundled switching with other UNEs), are available. AT&T reserves the right to withdraw any service provided pursuant to this tariff or to modify its terms and conditions, upon 30 days notice, in the event that changes occur (including regulatory changes) which affect either the availability of facilities to AT&T, or the terms and conditions upon which they are obtained. The foregoing is in addition to all other existing rights retained by AT&T to modify or withdraw its services at any time.

The Company's obligation to furnish service, features and/or facilities is also dependent upon its ability to provide, secure and retain, without unreasonable expense to the Company (a) suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment, (b) suitable space for its plant and facilities in the building where service is or is to be provided, (c) facilities for interconnection from alternate suppliers.

Except as may otherwise be specified in this Tariff, service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.

In the event of a dispute, the non-prevailing party may be liable for reasonable court costs and attorneys' fees.

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2. GENERAL REGULATIONS

2.1 Undertaking of the Company (continued)

2.1.2 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. The Customer may also be required to execute any other documents as may reasonably be requested by the Company in connection with the provisioning of Local Exchange Services.

At the expiration of the initial term specified in each service order, or of any extension thereof, service shall continue on a month to month basis at the then current month to month rates until terminated. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.1.3 Notification of Service Affecting Activities

The Company may undertake service-affecting activities in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.4 Provision of Services, Equipment or Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability, except as stated or expressly provided for in this tariff.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment provided or installed by the Company, except upon the written consent of the Company.

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2. GENERAL REGULATIONS

2.1 Undertaking of the Company (continued)

2.1.4 Provision of Services, Equipment or Facilities (continued)

- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby degrade the technical parameters of the service provided to the Customer.
- D. Equipment the Company provides, installs or has installed on its behalf at the Customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities.
- F. When the facilities or equipment of other companies are used by the Customer, the Company is not liable for any act, error, omission or interruption caused by the other company or their agents or employees. This includes but is not limited to:
 - 1. The provision of a signaling system database by another company;
 - 2. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 3. The reception of signals by Customer-provided equipment.
- G. The Customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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2. GENERAL REGULATIONS

2.1 Undertaking of the Company (continued)

2.1.5 Customer Equipment

A Customer may transmit or receive information or signals via the facilities of the Company by use of Customer-provided equipment.

A. Station Equipment

Customer-provided equipment on the Customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the Customer.

The Customer is responsible for ensuring that Customer-provided equipment and wiring connected to Company equipment and facilities is compatible with such Company-provided equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and facilities by the connection, operation or maintenance of the Customer-provided equipment and wiring must be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. If the Company, in its sole discretion, reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the Customer's expense.

B. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections at the Customer's premises as may be necessary to determine that the Customer is complying with the requirements set forth in this Tariff.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company may immediately and without notice deny service when the Customer (a) subjects Company or non-Company personnel to hazardous conditions, (b) circumvents the Company's ability to charge for its services, prevent and protect against fraud or (c) acts in a way that may cause immediate harm to the local exchange network or other Company services.

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SECTION 2

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2. GENERAL REGULATIONS

2.2 Liability of the Company

2.2.1 Service Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this Tariff. With respect to any other claim or suit by a Customer or by any others, for damages associated with the installation, provision, preemption, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. In no event shall the Company be liable for special, reliance, consequential or other such damages. This liability for damages shall be in addition to any amounts that may otherwise be due the Customer under this Tariff as a Credit Allowance for Interruptions and Service Quality Guarantees.
- B. The Company is not liable for any act or omission of any other communications utility which furnishes a portion of a service.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this Tariff, involving:
 - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
 - 2. Claims for patent infringement arising from combining or using Local Exchange Service furnished by the Company in connection with facilities or equipment furnished by others; or
 - 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- E. The Company does not guarantee or make any warranty with respect to Local Exchange Service when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and User against all claims, losses or damages by any person relating to Local Exchange Service provided pursuant to this tariff when used in an explosive atmosphere.

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SECTION 2

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2. GENERAL REGULATIONS

2.2 Liability of the Company (continued)

2.2.1 Service Liability (continued)

- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Tariff. The Company will defend the Customer and authorized user against claims of patent infringement arising solely from the use by the Customer or authorized user of services offered under this Tariff and will indemnify such Customer or authorized user for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain services under this Tariff shall be excused by labor difficulties, facility availability, governmental orders, civil commotions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control.

2.2.2 Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its equipment or facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company is repairing or changing its equipment or facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or Customer's service.

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2. GENERAL REGULATIONS

2.2 Liability of the Company (continued)

2.2.3 Credit Allowance for Interruptions

- A. Except as may otherwise be specified in this tariff, interruptions of twenty-four hours or more, which are reported to or detected by the Company, and which are not due to the negligence or willful act of the Customer are credited to the Customer at the proportionate monthly charge (1/30 of the service monthly recurring charge) involved for each twenty-four hours or fraction thereof of interruption. Credit is not allowed for interruptions to service of less than twenty-four hours.

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff.

- B. No interruption allowance shall apply where service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the Customer is responsible for providing electric power.

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SECTION 2

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2. GENERAL REGULATIONS

2.3 Obligations of the Customer

2.3.1 Customer Responsibilities

A. The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff.
2. Damage to or loss of the Company's equipment or facilities caused by the acts or omissions of the Customer or the noncompliance by the Customer with these regulations, or by fires or theft or other casualty on the Customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company.
3. Providing at no charge, as specified from time to time by the Company any needed personnel, equipment or facilities, space and power to operate Company equipment or facilities installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises.
4. Obtaining, maintaining and otherwise having full responsibility for all rights-of-ways and conduit necessary for installation of associated equipment or facilities used to provide Local Exchange Services to the Customer from the cable building entrance or property line to the location of the equipment or facilities space. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, may be charged by the Company to the Customer.
5. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, contractors and agents shall be installing or maintaining the Company's equipment or facilities. The Customer may be required to install and maintain Company equipment or facilities within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work.

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2. GENERAL REGULATIONS

2.3 Obligations of the Customer (continued)

2.3.1 Customer Responsibilities (continued)

A. The Customer shall be responsible for: (continued)

6. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company equipment or facilities in any Customer premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the equipment or facilities of the Company.
7. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

B. Claims

With respect to any service, equipment or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

1. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees.
2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services, equipment or facilities in a manner not contemplated by the agreement between the Customer and the Company.

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SECTION 2

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2. GENERAL REGULATIONS

2.3 Obligations of the Customer (continued)

2.3.1 Customer Responsibilities (continued)

C. Resale

All Company Local Exchange Services are available for resale unless otherwise specifically indicated.

Customers, who subscribe to Local Exchange Services and resell the services to others, shall be the Customer of Record. The Customer of Record shall be responsible for complying with all laws and regulations of the State of Arizona which relate in any way to the Customer of Record's provision of local telephone services, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and the payment of applicable taxes.

The Company will bill the Customer of Record who is at all times responsible for payment of the full amount of all charges incurred. The Company is not responsible for the allocation of usage or charges for resold services. The Customer of Record is responsible for allocating charges to its end users.

The Company will communicate with the Customer of Record with respect to ordering, provisioning, maintenance, repair, billing, collection and other matters related to Local Exchange Services. The Company has no obligation to provide notice to, or communicate with the Customer of Record's end users.

With respect to resold services, applications for service as well as requests for additions, rearrangements or discontinuances of service will be accepted only from the Customer of Record.

In connection with the marketing of its services, the Customer of Record may not directly or indirectly (1) use AT&T's trade names, trademarks, service marks, registered marks or other indicia of origin (or confusingly similar names, marks or other indicia) in a manner that may cause third parties (including the Customer of Record's end-users) to believe that service provided by the Customer of Record is AT&T service; or (2) use AT&T's corporate logos, or trade dress (or confusingly similar logos or trade dress).

The furnishing of special arrangements to resellers is subject to the regulations set forth in this Tariff.

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SECTION 2

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2. GENERAL REGULATIONS

2.3 Obligations of the Customer (continued)

2.3.1 Customer Responsibilities (continued)

D. Use of AT&T Marks

When local exchange service is resold, neither the Customer nor any other reseller or intermediary in the sales chain between the Customer and an end user may make any use (including but not limited to use in advertising, promotional materials, Internet or other on-line website, stationery, business cards, billing material or signage) of AT&T's name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols that serve to identify and distinguish AT&T from its competitors ("AT&T's Marks"), or of any confusingly similar name, logo, trademarks and service marks (registered and unregistered), trade dress or other symbols, except that a reseller may:

1. Use AT&T's Marks in comparative advertising solely to identify AT&T as a competitor, or to identify AT&T's competing services, provided such use is not made in a factually incorrect or misleading context or in a manner that is likely to cause confusion or mistake, or to deceive or to identify AT&T as an underlying provider of the reseller's service;
2. Use AT&T's Marks pursuant to the terms of a separate written brand licensing agreement;
3. Use AT&T's name to the extent it is specifically required by statute, regulation or other government requirement to do so, and;
4. Indicate, in response to an unsolicited inquiry from an end user (including a prospective end user), that it uses AT&T as its underlying carrier, provided the reseller also:
 - a. Advises the end user that a portion of its service will be provided using reseller's own switching or transmission facilities (if applicable);
 - b. Identifies any other long distance providers the reseller uses in providing service to the end user;
 - c. Advises the end user it will not be an AT&T Customer for the resold service, and;
 - d. Does not emphasize AT&T's name more than either its own name or that of any other long distance provider the reseller uses.

For purposes of this provision, local exchange service is resold if the Customer (or any other reseller or intermediary in the sales chain between the Customer and an end user) uses local exchange service to reoffer telecommunications service to others (with or without "adding value") for profit.

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SECTION 2

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2. GENERAL REGULATIONS

2.3. Obligations of the Customer (continued)

2.3.2 Reserved for Future Use

2.4. Connections of Terminal Equipment and Communication Systems

2.4.1. Recording of Two-Way Telephone Conversations

Local Exchange Services are not represented as adapted to the recording of two-way telephone conversations. However, Customer-provided voice recording equipment may be directly, acoustically or inductively connected with Local Exchange Services for the recording of such conversations. When such connections are made, the Customer-provided voice recording equipment shall be so arranged that at the will of the user it can be activated or deactivated. In addition, one of the following conditions must apply:

- A. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and their prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
- B. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of the recording equipment, or
- C. All parties to the telephone conversation must be verbally notified at the beginning of the conversation and the notification must be recorded as part of the call, by the recording party.

Exceptions

The exceptions to the foregoing requirements are as follows:

- A. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls.
- B. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted.
- C. Recording of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under cover of law.

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2.4. Connections of Terminal Equipment and Communication Systems (continued)

2.4.2. Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this Tariff, the Company will take immediate action, based on the circumstances, to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation. The Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this Tariff.

2.5 Payments and Charges

2.5.1 Establishment and Re-Establishment of Credit

The Company may conduct a credit investigation of each Commercial and/or Consumer Service Customer or applicant prior to accepting the service order, Customer deposit or advance payment. A Customer whose service has been discontinued by the Company for nonpayment of bills for Local Exchange Services will be required to pay all bills due the Company for telecommunications services or make other arrangements satisfactory to the Company and to re-establish credit before service is restored or any service started.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (continued)

2.5.2 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by the Company to the Customer.

The Company will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this Tariff. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges for the Federal Government will be billed in arrears. Bills are due by the payment due date shown on the bill.

When service does not begin on the first day of the billing cycle, or end on the last day of the billing cycle, the charge for the fraction of the billing cycle in which service was furnished will be calculated on a pro rata basis.

All payments shall be made at or mailed to the office of the company or to the company's duly authorized representative.

2.5.3 Billing Disputes

The Customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the Customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this Tariff.

The Customer must provide the Company with notice of a dispute within one hundred and twenty (120) days from the bill date.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (continued)

2.5.4 Advance Payments

The Company may require a Customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service, advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

2.5.5 Deposits

The Company may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to the Company. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

Interest rate shall be the rate established, and from time to time revised, by the appropriate governmental authority. In the event no such rate is set, then simple interest at the rate of up to 6% per annum shall be credited or paid to the Customer while the deposit is held by the Company.

A deposit and its accrued interest is returned to the Customer, less any amounts due the Company when service is discontinued or after 12 months of non-delinquent service. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify the Company's practice of disconnecting service for failure to pay any bills.

2.5.6 Returned Check Charge

In addition to any late payment charges specified in this Tariff, the Customer will be assessed a charge of \$ 15.00 for each check, draft, or electronic funds transfer submitted by the Customer to the Company which a financial institution refuses to honor.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (continued)

2.5.7 Minimum Period Charge

Except as may otherwise be specified in this Tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

2.5.8 Late Payment Charge

Subject to billing and systems availability, when a bill or estimated bill for AT&T Local Exchange Service charges is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. The Customer shall be assessed a Late Payment Charge on any delinquent account balance, when that balance exceeds \$25.00. The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time. The Late Payment Charge shall be an amount equal to the outstanding delinquent balance multiplied by the applicable interest rate. The interest rate shall be 18% annually, simple interest (1.5% per month, simple interest) unless an applicable law or regulation specifies a lower rate to be charged, and that lower rate shall then apply. The Customer shall not be charged a Late Payment Charge on a delinquent balance, however, if an applicable law or regulation prohibits the imposition of such charges.

In the event a Customer disputes, in good faith, the validity of any charges appearing on its invoice, the amount of these disputed charges will be excluded from the total delinquent balance while the dispute is pending. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges shall be deemed correct and binding on the Customer. If, alternately, the Company credits the charges after investigating the dispute, the Late Payment Charges will not apply.

When a local exchange company provides the billing function on behalf of the Company, the local exchange company's local exchange service late payment charge applies. Late payment charges do not apply until after the due date of the bill on which the usage charges first appear.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (continued)

2.5.9 Charge Increases

AT&T reserves the right to increase charges for Services provided to the customer, regardless of any term commitment, as a result of (i) expenses incurred by AT&T reasonably relating to regulatory assessments stemming from an order, rule or regulation of any regulatory authority or court having competent jurisdiction; (ii) other governmental charges or fees; (iii) charges or payment obligations imposed on AT&T related to termination of domestic or international calls to mobile numbers; or (iv) reductions in amounts other carriers are required to pay to AT&T or increases in the amount AT&T is required to pay to other carriers.

2.6 Cancellation, Discontinuance and Changes

2.6.1 Cancellation of Service

A. Cancellation of Application for Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs an expense in connection with special construction, or where special arrangements of equipment or facilities have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The special charges described above will be calculated and applied on a case-by-case basis.

B. Cancellation of Service

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay to the Company the following:

1. All non-recurring charges reasonably expended by the Company to establish service to the Customer, and
2. Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company, and
3. All recurring charges specified in the applicable tariff for the balance of the then current term, and
4. Any other charges set forth in this tariff or in the service order for such early cancellation or termination.

The above sums shall become due and owing as of the effective date of the cancellation or termination and be payable within the period, as set forth in this Tariff.

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2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (continued)

2.6.2 Discontinuance of Service

The Company may discontinue or refuse to furnish any and/or all service(s) to the Customer or Applicant for service without incurring any liability if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets, or services.

If a Customer (or any reseller or intermediary in the sales chain between the Customer and an end user) fails to comply with Section 2.3.1.D (Use of AT&T Marks), preceding, the Company may, on written notification to the Customer, immediately deny requests for additional service and/or restrict service to the non-complying Customer. If the non-compliance is not cured to AT&T's reasonable satisfaction within 30 days after the date of notification, the Company may discontinue the service upon five days prior written notice to the Customer (such cure may require, among other things, corrective communications with end users, in addition to cessation of the non-complying use of AT&T's Marks). The Company may pursue any other available remedies with respect to the conduct that constitutes the non-compliance.

The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. In addition, the Company may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event the Company incurs fees or expenses, including attorneys' fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

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2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (continued)

2.6.2 Discontinuance of Service (continued)

- A. The Company may, without incurring any liability, discontinue or suspend service upon 5 days notice, or refuse service if:
 1. The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of the Company's service(s); or
 2. The Customer states that it will not comply or fails to comply with a request of the Company for deposits or advance payments, as specified in this Tariff; or
 3. The Customer uses service without payment for the service or the Customer fails to pay any amounts owing to the Company for services to which the Customer subscribes or had subscribed or used.
- B. The Company may, without incurring any liability, discontinue or suspend service without notice, or refuse service if:
 1. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
 2. The Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
 3. The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - a. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Tariff; or
 - b. Using tricks, schemes, false or invalid numbers, false credit devices, or electronic devices; or
 - c. Any other fraudulent means or devices; or
 4. Any material portion of the facilities used by the Company to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; or
 5. Any governmental order or directive calls for the discontinuance of service, the Customer alters the services to be provided, or the Customer violates an applicable law or regulation.

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2. GENERAL REGULATIONS

2.6 Cancellation, Discontinuance and Changes (continued)

2.6.3 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer's charges shall be adjusted accordingly.

2.6.4 Restoration of Service

When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

If a service has been suspended or disconnected for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effected upon bank clearance of the check.

If any Customer's service is restored after having been disconnected in accordance with this Tariff but a Company service order to terminate such service has not been completed when such service is restored, the Customer may be required to pay a restoration of service charge.

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2. GENERAL REGULATIONS

2.7 Assignment or Transfer Of Service

The Customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger or reorganization of the Company.

2.8 Provision for Certain Local Taxes and Fees

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the Company by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's Customers of any political entity shall be equal to the amount of any such fee or tax upon the Company. Company shall, so long as any such tax or fee is in effect, add to the bills of the Customers in such political entity pro rata on the basis of the revenue derived by Company from each such Customer, an amount sufficient to recover any such tax or fee, and may list this amount separately on the bill.

2.9 Notices and Communications

All notices or other communications required to be given pursuant to this Tariff will be in writing except where notice is provided in this Tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, billing or other communications.

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2. GENERAL REGULATIONS

2.10 Definitions

911 Service Area - the geographic area in which a particular PSAP will respond to all 911 calls and dispatch appropriate emergency assistance.

Automatic Location Identification (ALI) - an E911 feature that provides the name or address or both associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (e.g., secondary locations, off-premise extensions) are generally identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI) - provides for the telephone number of the calling party to be forwarded to the PSAP.

Commercial Service (Business) - Service is classified and charged for as Commercial Service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished.

Consumer Service (Residence) - Service is classified and charged for as Consumer Service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

Customer - The person or legal entity that subscribes to service under this Tariff and is responsible for payment of tariffed charges for services furnished to that Customer.

Customer Premises - A Customer premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on contiguous property.

Demarcation Point - The point at which common carriers terminate communications cabling in a building.

Emergency Service Number (ESN) - an ESN is a Selective Routing (SR) code assigned to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g., police, fire, PSAP and medical) within a particular serving area. An ESN is associated with a primary possibly one or more secondary PSAPs.

Exchange Area - A geographical area served by a Rate Center. The Company concurs with the Incumbent Local Exchange Carriers' exchange areas and exchange maps that are on file.

Local Exchange Service - A service which permits calling to stations in the Customer's Local Service Area.

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2. GENERAL REGULATIONS

2.10 Definitions (continued)

Local Service Area - A Local Service Area is the region, comprised of one or more complete Exchange Area(s), within which a Customer can call another station at the rates and charges set forth in this Tariff.

Public Safety Answering Point (PSAP) - a communications facility operated or answered on a 24-hour basis, assigned responsibility by a public agency or county to receive 911 calls and, as appropriate, to directly dispatch emergency response services, or to transfer or relay emergency 911 calls to other public safety agencies. It is the first point of reception by a public safety agency of a 911 call, and serves the jurisdictions in which it is located and other participating jurisdictions, if any.

Rate Center - A specified geographical location used for determining mileage measurements. A list of the applicable rate centers is set forth in the AT&T Business Services Guides.

Resale - Resale is the reselling by a Customer of the Company service, facilities or equipment to others for a profit. A reseller is a Commercial Service Customer who is subject to the applicable rules and regulations of (1) the Communications Act of 1934, as amended, and the Federal Communications Commission and/or (2) the Arizona Administrative Code.

Universal Emergency Number Service - 911 - an exchange service whereby a Public Safety Answering Point (PSAP) designated by customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 911.

For purposes of the Universal Emergency Number Service - 911, the Company adopts the rates, terms and conditions contained in Qwest Corporation's Exchange and Network Services Price Cap Tariff, Section 9.2.1, Universal Emergency Number Service - 911.

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2. GENERAL REGULATIONS

2.10 Definitions (continued)

Local Automatic Number Identification (LANI) - is a geographically significant 10-digit number that must be assigned to each customer location carrying AT&T Digital Link traffic for routing, billing and identification purposes. Where 911 service is available with Digital Link facilities, the LANI will be the telephone number of the calling party that is forwarded to the Public Safety Answering Point (PSAP). Unless it otherwise agrees, the Company will use the Customer's Main Listed Number (MLN) as the Customer's LANI.

The Customer may propose that an alternative number, other than its MLN, be used as its LANI. The Company in its sole discretion may choose to use this alternative number so long as the alternative meets all applicable legal and regulatory requirements at the time that it is proposed and at all times after it is implemented. The Company reserves the right to revert to the use of the Customer's MLN for the Customer's LANI if, at any time, the alternative number provided by the Customer is determined not to comply with applicable legal or regulatory requirements.

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2. GENERAL REGULATIONS

2.11 Emergency Number Service (911 and E911)

2.11.1 911 Service Descriptions

This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed or may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.

The company shall provide to the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and /or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

Universal Emergency Number Service - 911 is an exchange service whereby a Public Safety Answering Point (PSAP) designated by customer may receive calls dialed to the telephone number 911. The service includes facilities and equipment needed to switch and transport to the designated PSAP emergency calls originated by persons within the serving area who dial 911.

For purposes of the Universal Emergency Number Service - 911, the Company adopts the rates, terms and conditions contained in Qwest Corporation's Exchange and Network Services Price Cap Tariff, Section 9.2.1, Universal Emergency Number Service - 911.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

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2. GENERAL REGULATIONS

2.11 Emergency Number Service (911 and E911) (continued)

2.11.2 Emergency Telephone Service Charge

The Company may assess Customers a fee, on a recurring basis, non-recurring basis, or both, and may, where required or permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

Because the Company's serving boundaries may not coincide with political subdivisions and 911 service district boundaries, the Company may assess standard fees and surcharges upon all service users served by a central office providing 911 service.

2.11.3 Rules, Regulations Terms and Conditions

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any all claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

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3. LOCAL SERVICE AREAS

3.1 General

The Company offers Local Exchange Service within CenturyLink territory and concurs with CenturyLink exchange areas and exchange maps filed by U S WEST.

3.2 AT&T Digital Link Local Service Area

The AT&T Digital Link Local Service Area is comprised of one or more Exchange Area(s) that: (1) have a Rate Center within 0-31 miles or 0-47 miles as specified in this tariff, of the Customer's Rate Center within the LATA within the State of Arizona, or (2) are outside the Customer's LATA or outside the State of Arizona, but within the Customer's local calling area as defines by the Incumbent Local Exchange Carrier.

3.3 AT&T Local Exchange Services

The Company offers AT&T Local Exchange Services in an area located within CenturyLink territory and concurs with CenturyLink exchange areas and exchange maps filed by CenturyLink.

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4. SPECIAL ARRANGEMENTS

4.1 Contracts

The Company may offer customized service packages under special arrangements on a case-by-case basis. Service offered under this Tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff.

4.2 Promotional Offerings

From time to time, the Company will introduce promotional offerings. The Company may offer services at a reduced rate, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes.

4.3 Market Trials

The Company may offer service to test and evaluate service capabilities, implementation procedures, technical processes, etc., or for market research, including rate experimentation purposes. Such trials will be for a limited duration.

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5. RESERVED FOR FUTURE USE

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 Description

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. Business lines (main or additional) are provided for connection of Customer-provided key system or single-line terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services also provide Customers with the option to select analog trunks, which are designed to handle high traffic volumes associated with connection to Customer provided Private Branch Exchange (PBX) equipment or capable key system. The Customer may opt to utilize business trunks for outgoing calls only (DOD), incoming calls to an attendant (One-way In Local Trunk), incoming calls without utilizing an attendant (DID) or a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo-Attendant Trunk). Direct Inward Dialing (DID) service allows incoming calls to be terminated directly to an end user behind a PBX or capable key system. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services are available where facilities and operating systems exist. AT&T Local Exchange Services include Touch Tone.

Customers utilizing AT&T Local Exchange Services must subscribe to a sufficient number of lines/trunks to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of lines/trunks required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of lines/trunks cause interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service offering provided by AT&T.

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7. AT&T LOCAL EXCHANGE SERVICES

7.2 Monthly Recurring Charges

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line or per-trunk basis. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option³ or AT&T Business Network Service^{1,2}. All other AT&T Local Exchange Services customers will be charged as shown in the Price List. Customers who order AT&T Local Exchange Services associated with ACC Business Service³ will be charged as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers. Customers who order AT&T Local Exchange Services associated with any of the following long distance services will be charged the Monthly Recurring charges as shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better, OneNet Option³ or AT&T Business Network Service. All other AT&T Local Exchange Services customers will be charged as shown in the Price List. ACC Business Service³ Customers will be charged as shown in the Price List.

¹ AT&T Business Network Service usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

² **Customer Not Ready Charges** - AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date. **Vendor No Show Charges** - AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

³ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term. Advice No. 705

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 Non-Recurring Charges

A. Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line or per-trunk basis unless otherwise specified. The standard installation charge will be waived for new AT&T Local Exchange Services Customers.

B. Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service. The Service Order Charge will be waived for new AT&T Local Exchange Services Customers.

C. Line/Trunk Move or Add with Dispatch

Adds and moves to an existing Local Service line or trunk that require dispatch of Company personnel to a Customer location are subject to non-recurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

D. Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line/per feature and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

E. Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For changes applied to directory listings, see non-recurring directory listing charges in the Price List.

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7.3 Non-Recurring Charges (continued)

F. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

G. 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

H. Expedite Charges

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company pursuant to Arizona Administrative Code, Title 14, R14-2-1109 and 1110. The rates and charges are applicable to each AT&T local customer per service expedite

7.4 Features

Optional features are available with AT&T Local Exchange Services. Customers may order features individually or as part of a Feature Package, as shown below. Feature Packages are not available for ACC Business. Monthly Recurring Charges associated with features are applied on a per-line basis, and are in addition to any other applicable charges. Customers who order AT&T Local Exchange Services associated with any of the following services will be charged the Monthly Recurring Charges shown in the Price List: AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option¹. All other AT&T Local Exchange Services Customers will be charged as shown in the Price List. ACC Business' Customers will be charged as shown in the Price List. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features and feature packages may be ordered:

¹ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term. Advice No. 705

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7.4 Features (continued)

Anonymous Call Rejection (ACR)

This feature allows the subscriber to automatically reject calls from callers who block delivery of their name or telephone number. Customers activate Anonymous Call Rejection by pressing *77. Customers cancel ACR by pressing *87. It does not block calls from numbers that are unavailable.

Blocked calls or calls marked private are routed to an announcement that will indicate that the called party is not accepting calls from parties with private numbers. Anonymous Call Rejections will be automatically provisioned (free of charge) to all AT&T Local Service Caller ID services customers.

Call Forward Busy

This feature allows the customer to designate a telephone number to which their calls will be forwarded to in the event that their number is already in use. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Call Forward No Answer

This feature allows the customer to designate a telephone number to which their calls are forwarded to after a predetermined time with no answer. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Call Forward Variable

This feature enables a customer to program their telephone to forward their calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

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7.4 Features (continued)

Call Return

This feature redials the number of the most recent incoming call to the Customer's telephone number. This feature is activated when the user dials *69. The number of the most recent incoming call will then be dialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated, regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. This feature cannot be activated when the number of the most recent incoming call has call or line blocking or is otherwise unavailable. The following limitations apply to the Call Return function:

- 3-Way Calling: Call Return will only work for the first party called, not for the second.
- Call Return will not work to call a customer who has Call Forwarding Variable, or to call a toll-free, 900 or private number.
- Repeat Dialing cannot be used right after Call Return is used, unless the user dials an outgoing call.

Call Trace

This feature permits the user to activate an immediate trace of a prank or harassing call by hanging up and dialing *57. When Call Trace is initiated, the Customer's telephone number and the telephone number of the last received calling party number are captured and made available to the Customer's local law enforcement agency. After dialing *57, the Customer receives a recording indicating the trace was successful. The Customer may then call Customer's local law enforcement agency to pursue further action. The Company does not represent that any local law enforcement officials will take action with regard to the traced call. The charge for Call Trace is assessed on a per use basis. The Customer will be charged only for successful traces.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, other than for its gross negligence or willful misconduct, with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with the success or failure of Call Trace, shall not exceed the charge that the Customer incurred for Call Trace. Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the use of Call Trace.

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (continued)

Call Transfer

This feature allows a subscriber to transfer an established call to any other line without requiring the assistance of an operator or attendant. The user is responsible for all usage charges associated with the transferred call for the duration of the call.

Call Waiting/Cancel Call Waiting

The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer depresses the switchhook to answer the new call, placing the original call on hold. The Cancel Call Waiting feature enables a customer to deactivate the Call Waiting feature. There is no additional charge for the Cancel Call Waiting feature.

Caller ID

This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or show that the number of the calling party is private or unavailable.

Caller ID Blocking-Per Call

Caller ID blocking is also available on a per call basis. Caller ID Blocking Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a special code (*67) prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking-Per Call is provided without charge.

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7.4 Features (continued)

Caller ID Blocking-Per Line

A calling party may block the passage of his/her telephone number or associated main listed name to users of or subscribers to AT&T Local Exchange Services which utilize Signaling System 7 (SS7) technology.

The customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller ID Blocking-Per Line is provided without charge.

Caller ID with Name

This feature permits the display of a listed name associated with telephone number from which the call is being made. The name and number will be delivered to a customer-provided display device.

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7.4 Features (continued)

Distinctive Ring Service

This feature enables the customer to have two telephone numbers assigned to a single analog line. Each telephone number will have a unique ringing pattern. Customers have the option of having the additional telephone number listed in the directory.

Inside Wire Maintenance Plan

The optional Inside Wire Maintenance Plan will provide diagnosis and repair of the customer-owned inside phone wire and jacks with no additional charges for the service call or for time and materials. This service is billed to the Customer as a monthly recurring charge on a per-line basis. The Plan is provided only on analog Local Service Customer lines. AT&T will provide a service technician to diagnose service problems and repair defects in the Customer telecommunications equipment and facilities from the demarcation point to the Customer telephone jacks and extensions. The Service Plan does not include repair or replacement of telephone sets or repairs to non-standard wire and jacks that do not comply with Part 68 of the FCC Rules. It also does not include repairs to problems that existed prior to Customer's subscription to the Service. The Service Plan covers only service problems within Customer's premises at the location to which the service technician is dispatched and does not cover problems related to or caused by third party providers of telecommunications services. AT&T will not be responsible for restoration of premises if asked to repair concealed wire.

The Customer is responsible for obtaining and/or providing access to all areas of the Customer premises necessary to diagnose and repair the Customer service or equipment problems. If the Customer fails to provide this access during regular business hours, AT&T will not be responsible for diagnosis or repair.

If a customer does not wish to continue to be enrolled in the Plan, the customer may terminate the plan by contacting AT&T.

For rates and charges refer to the Price List.

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7.4 Features (continued)

Inside Wire Maintenance Plan - Maintenance Service Call

AT&T provides its customers with an optional Inside Wiring Service which is available on a per use basis and referred to as the Maintenance Service Call. This option is available to customers who do not have the AT&T Inside Wire Maintenance Plan prior to the time the trouble is reported. The customer contacts AT&T to perform the diagnosis and repair functions for the reported occurrence and AT&T dispatches a service technician to the Customers' service location. AT&T charges a fixed price for the premise service visit; the fee will be appear as a one-time charge on the customer's AT&T phone bill for each unique dispatch requested/required. The Service Call option is available to both new and existing customers.

Service Calls are provided only on analog Local Service customer lines. AT&T will provide a Service technician to diagnose service problems and repair defects in the Customer telecommunications equipment and facilities from the demarcation point to the Customer telephone jacks and extensions. The Service does not include repair or replacement of telephone sets or repairs to non-standard wire and jacks that do not comply with Part 68 of the FCC Rules. The Service covers only service problems within Customer's premises at the location to which the Service technician is dispatched and does not cover problems related to or caused by third party providers of telecommunications services. AT&T will not be responsible for restoration of premises if asked to repair concealed wire.

The Customer is responsible for obtaining and/or providing access to all areas of the Customer premises necessary to diagnose and repair the Customer service or equipment problems. If the Customer fails to provide this access during regular business hours, the Customer will nonetheless be responsible for the charges.

For rates and charges refer to the Price List.

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7.4 Features (continued)

Incoming Call Redirect Option

Incoming Call Redirect (ICR) provides automated redirection of incoming calls to a predesignated back-up site during T1 or PBX failures or when all trunks are busy. This option is available with DS1-Digital Facilities, ISDN PRI and Digital Trunks service only.

ICR can redirect all or only pre-selected DID numbers, depending on the customer's application. Calls are redirected to another set of telephone numbers (Destination Numbers), and can route to the LEC trunks at the same location or distant locations. A separate route index will be set up for the redirection of selected DID numbers. Redirected calls will route to a single number at the pre-designated back-up site, and will deliver the original calling number if the back-up site is configured for PRI and Calling Party Number. It is the responsibility of the customer to obtain any necessary permission for the use of any Destination Number.

If ICR is ordered at two or more sites that provide back up to one another, the back up telephone number cannot be a number that can be redirected.

ICR is limited to a maximum of ten simultaneous redirected calls per T1, a maximum of twenty-four simultaneous calls for trunk groups of one to four T1s, and a maximum of forty-eight simultaneous calls for trunk groups of five T1s or more. A maximum of two (2) trunk groups per location can be equipped with ICR.

Customers will be responsible for all usage charges associated with redirected calls.

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (continued)

Local Number Portability

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

Preferential Hunt

This feature enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunting group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group. Preferential Hunt is available to customers with two or more lines.

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7.4 Features (continued)

Remote Call Forwarding

Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station). Calls forwarded with this feature will be subject to all appropriate local, local toll and/or long distance charges from the call forwarding location to the terminating station.

The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs.

Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

Limitations:

- A. Remote Call Forwarding service is offered subject to availability of suitable facilities.
- B. RCF service is not offered where the terminating number is a coin or coinless pay telephone.
- C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.
- D. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction.

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 Features (continued)

Remote Call Forwarding (continued)

- E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- F. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- G. When the Call Forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office.
- H. Remote Call Forwarding will be limited to five access paths from the RCF Customer's primary business telephone number.
- I. Calls can only be forwarded to the Customer's primary business telephone location.

Minimum Contact Period

The minimum contract period for this service is one month.

Charges

The charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

Remote Call Forwarding is only available with AT&T All In One Service¹ and AT&T ACC Business Service² and AT&T Business Network Service.

¹ Effective June 15, 2007, Remote Call Forwarding is not available to newly subscribed All In One customers. Existing customers will be able to retain this feature as long as the customer remains at their current location and on their current calling plan. No moves, adds or changes are permitted.

² Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term

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7.4 Features (continued)

Repeat Dial

This feature allows the user to redial the last number dialed. To activate this feature, the user dials *66. The last number dialed will then be redialed for up to 30 minutes and the user will be signaled with a special ring if the called number becomes available. The user will be charged each time this feature is activated regardless of whether the called party answers. Calls completed with this feature will be subject to all appropriate local, local toll and/or long distance charges. The following limitations apply to the Repeat Dial function when used with other features:

- Call Forwarding: Repeat Dialing may be denied when used to call numbers with Call Forwarding features.
- The following types of calls will be denied when Repeat Dialing is initiated: 911, 411, 611, Busy Line Verification calls, Directory Assistance calls, Operator Assisted calls, and Partial dials.
- The following types of calls may be marked invalid: 800, 900, and 20+ digit calls.
- 3-Way Calling: Repeat Dialing will only work for the first party called, not for the second.

Selective Call Rejection

This feature allows the customer to prevent calls from an unwanted caller whose number has been added to the customer's selective call rejection list. Customers can activate Selective Call Rejection by pressing *60. Customers can cancel Selective Call Rejection by pressing *80. Once activated, unwanted telephone numbers are routed to a recorded message informing the caller that the called party does not wish to accept their call. Up to 31 telephone numbers may be stored.

Speed Dialing 8

This feature allows the customer to use 1-digit speed calling to complete calls. Up to 8 numbers can be stored in memory.

Speed Dialing-30¹

This feature allows the customer to use two-digit speed calling to complete calls. Up to 30 numbers can be stored in memory. Speed Dial 30 is only available with AT&T All In One Service and AT&T ACC Business Service² and AT&T Business Network Service²

Three Way Calling

This feature allows the customer to connect a third party call to an existing call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

¹ Effective April 28, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.

² Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

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7.5 Features Packages

The following Feature Packages may be ordered. Feature Packages are not available for ACC Business Service¹.

A. Feature Package 1 includes:

Call Forward Variable and Three Way Calling.

B. Feature Package 2 includes:

Call Forward Variable, Three Way Calling and Call Waiting/Cancel Call Waiting.

C. Feature Package 3 includes:

Call Forward Variable, Three Way Calling, Call Waiting/Cancel Call Waiting, Call Forward Busy and Speed Dialing 8.

D. Small Business Feature Package

Caller ID with Name
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Transfer
Call Waiting/Cancel Call Waiting
Distinctive Ring
Speed Dial 30
Three-Way Calling

¹ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 Directory Listings

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or One-way Inward Trunk service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

B. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

C. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

1. If the Customer is a partnership or a firm, names of partners or members of the firm;
2. If the Customer is a corporation, names of officers of the Corporation; or
3. For any business establishment, names of associates or employees of the establishment or other listings as agreed to by the Company.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

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7.6 Directory Listings (continued)

D. Non-Published Listings

1. General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

2. Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 Directory Listings (continued)

E. Non-Listed Listings

1. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

2. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

F. Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer-requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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7.7 Local Operator Services

A. Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

B. Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

C. Busy Line Verification with Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

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7.7 Local Operator Services (continued)

D. Operator Assistance

1. Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except as specified, for Customer-Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

2. Customer Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

a. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 1010288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

b. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 1010288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

c. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 1010288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

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7.7 Local Operator Services (continued)

D. Operator Assistance (continued)

2. Customer Dialed Calling Card Station (continued)

d. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(1). AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

(2). Calling Card other than the AT&T CIID/891 Card

(a) Local Exchange Company Calling Card

A calling card issued by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(b) Commercial Credit/Charge Card

A credit/charge card issued by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

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7.7 Local Operator Services (continued)

D. Operator Assistance (continued)

3. Person-to-Person

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

4. Billed to Third Party

Billed to Third party charges apply when the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

5. Operator Assistance Local Usage Rates

Operator Assistance Local Usage rates apply to Operator-handled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

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7.8 Directory Assistance Service

Directory Assistance Service is furnished in the state of Arizona and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

A. Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

B. Exemptions

No charge applies for:

1. Calls for Directory Assistance originating from coin telephones.
2. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

C. Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Services-ISDN PRI

Description

AT&T Local Exchange Services-ISDN PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). AT&T Local Exchange Services-ISDN PRI is a high capacity access path for communications providing voice or data transmission over the Company's exchange network. AT&T Local Exchange Services-ISDN PRI is available where facilities and operating systems exist.

AT&T Local Exchange Services-ISDN PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID) and Direct Outward Dialing (DOD). It can also be used as loop transport for circuit switched data.

AT&T Local Exchange Services-ISDN PRI is provisioned on the 1.544 megabits per second (MBPS) bandwidth and uses ISDN architecture of 23 B or bearer channels and 1 D or data channel (Primary) or 24 B channels (Secondary) to provide the Customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and imaging services via channeled transport.

ISDN describes the end-to-end digital telecommunications network architecture that provides for the simultaneous access, transmission, and switching of voice, data, and imaging services. These functions are provided via channeled transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems that connect Primary Rate Interface lines to their serving central office.

The B Channel is a 64 kilobits per second (KBPS) channel used for information transfer between users and may be used in conjunction with circuit-switched service. The D Channel is a 64 KBPS per second channel that carries signaling and control for the B channels. The backup D Channel automatically takes over for a failed D channel in case of trouble and is purchased as part of a 23B+Backup D PRI Arrangement.

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Services-ISDN PRI (continued)

Call-by-Call Service Selection provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID and DOD. Separately obtained customer premise equipment is required to signal the local serving central office as to what type of services to access for each call.

AT&T Local Exchange Services-ISDN PRI is offered in conjunction with the following long distance services provided by AT&T and are described in this tariff: AT&T Business Network and OneNet Option.

ISDN PRI may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravailable Ring (UVN). Rates and charges are listed in the PRICE LIST.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates authorized to provide you with AT&T Service prior to November 17, 2005 if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

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7.9 AT&T Local Exchange Services-ISDN PRI (Cont'd)

Effective October 19, 2006, customers who order ISDN-PRI are subject to a usage limit of 100,000 local outbound minutes per full T1/PRI per calendar month. The Company reserves the right to charge an additional monthly recurring flat-rate fee equivalent to the Customer's term plan commitment for each successive additional full T1/PRI that would be required to enforce the usage limit. The company reserves the right to audit customer's ISDN-PRI usage for these conditions and impose such additional fees on a monthly basis as required.

A. Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

B. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

C. Original Called Number (OCN)

This feature, which must be ordered for specific ALS ISDN PRI trunks, places the callers original dialed digits into the OCN field of the selected ISDN message for inbound calls which have been forwarded one or more times. These ISDN messages, containing OCN information, will be transmitted over the designed Data-Channels (D-Channels, primary, secondary, and back up on the ISDN trunk.

Refer to the PRICE LIST.

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Services-ISDN PRI (continued)

D. Monthly Recurring Charges

AT&T Local Exchange Services-ISDN PRI is subject to monthly recurring charges on facilities as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

E. Non-Recurring Charges

1. Installation Charge

AT&T Local Exchange Services-ISDN PRI is subject to a non-recurring Installation Charge unless otherwise specified.

2. ISDN Facility Change Order Charge

ISDN Facility Change Order Charge applies to each Service Order, excluding installation orders issued that requires provisioning.

F. Directory Listings

Directory Listings are provided as described in Section 7.6 preceding.

G. Local Operator Service

Local Operator Service is provided as described in Section 7.7 preceding.

H. Directory Assistance Service

Directory Assistance Service is provided as described in Section 7.8 preceding.

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7. AT&T LOCAL EXCHANGE SERVICES

7.9 AT&T Local Exchange Services-ISDN PRI (continued)

I. High Cap ISDN PRI

At the Company's discretion, the Company may reconfigure the customer's service from ALS ISDN PRI to High Cap ISDN PRI Service if the customer's ALS ISDN PRI usage meets one or more of the following criteria: 1) supports a maximum of two rate centers per PRI facility or T1 trunk, 23B+ 1D channel, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 minutes of use (MOU), per PRI, per month. The customer will be charged rates for High PRI Service as listed in the PRICE SCHEDULE. The Company reserves the right to audit the customer's ALS ISDN PRI usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap ISDN PRI trunks to satisfy the call completion criteria listed above.

High Cap ISDN PRI Customer Access Requirements

High Cap ISDN PRI supports inbound calling only, and does not include outbound calling to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap ISDN PRI is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

Description

DS-1 Digital Facilities is a digital service providing dedicated connections from an end user's digital Private Branch Exchange (PBX), key system, or hybrid device to the AT&T Local Service Switch Port.

The Customer may opt to utilize AT&T Local Exchange Services-DS-1 Digital Facilities for outgoing calls only (DOD), incoming calls terminated directly to an end user behind a PBX or capable key system (DID), a combination of both incoming calls to an attendant and outgoing calls (Two-way Combo) or a combination of both incoming calls directly to an end user and outgoing calls (DID/DOD). When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. AT&T Local Exchange Services-DS-1 Digital Facilities is available where facilities and operating systems exist. AT&T Local Exchange Services-DS-1 Digital Facilities includes Touch-Tone.

DS-1 Digital Facilities may be provisioned as a standalone service or provisioned over an existing or new AT&T ACCU-Ring facility, Dedicated Entrance Facility (DEF) or Ultravavailable Ring (UVN). Rates and charges are listed in the PRICE LIST.

Customers utilizing AT&T Local Exchange Services-DS-1 Digital Facilities must subscribe to a sufficient number of DS1 facilities to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company. The number of DS1 facilities required to handle adequately such traffic will be determined by Company measurements. In the event that an inadequate number of DS1 facilities causes interference, the Company shall have the right to discontinue service without prior notification to the Customer.

AT&T Local Exchange Services-DS-1 Digital Facilities is offered in conjunction with an associated long distance service offering provided by AT&T: AT&T Business Network and OneNet Option.

At the Company's discretion, the Company may reconfigure the Customer's service to another service provided by AT&T or one of its affiliates authorized to provide you with AT&T Service prior to November 17, 2005 if the Customer's usage meets one or more of the following criteria: (1) equals or exceeds 90% utilization for inbound calling on trunks configured for Inbound and Outbound calling functionality, (2) equals or exceeds an average call duration of 10 minutes per call for inbound calling, (3) equals or exceeds CCS (one hundred call seconds or one hundred seconds of telephone conversation) loading of 32 CCS, or (4) equals or exceeds 300,000 minutes of use for inbound calling per DS-1 facility. The Customer will be charged rates for the alternative service as defined in the applicable tariff. The Company reserves the right to audit the Customer's usage for the above conditions.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (continued)

Description (continued)

Upon detection of any of the four conditions stated above, the Company will inform the Customer by written notice of its intention to reconfigure the Customer's service and identifying the alternative service available for the Customer's calling pattern. First Class U.S. Mail will send written notice at least 30 days prior to the actual reconfiguration of service. The Customer must either return the written notice indicating its acceptance of the reconfiguration and its associated rates or may terminate the service commitment or contract. Notice of the Customer's desire to accept the alternative service or cancel the service commitment or contract must be provided in writing to the Company prior to the end of the 30-day notice period. If no notice is received the service will be terminated.

After reconfiguration to the alternative service, if the Customer's usage changes so that it no longer exceeds the criteria stated above, the Customer may request that the Company reconfigure the service back to the original service, with its associated rates and features. The Company will review the request and, upon determination that usage no longer exceeds the above criteria after two full billing periods, reconfigure the Customer's service back to the original service within 30 days.

Effective October 19, 2006, customers who order DS-1 Digital Facilities are subject to a usage limit of 100,000 local outbound minutes per full T1/PRI per calendar month. The Company reserves the right to charge an additional monthly recurring flat-rate fee equivalent to the Customer's term plan commitment for each successive additional full T1/PRI that would be required to enforce the usage limit. The company reserves the right to audit customer's DS-1 Digital Facilities usage for these conditions and impose such additional fees on a monthly basis as required.

A. Customer Not Ready Charges

AT&T may begin billing customers the monthly recurring charges for access when the customer refuses or delays installation of service. If the customer reschedules or refuses service after 30 days of their Firm Commitment date, AT&T may bill the customer the monthly recurring charges for access beginning thirty-one (31) days after the original installation date.

B. Vendor No Show Charges

AT&T may begin billing customers the monthly recurring charges for access as a result of the customer's vendor not showing up at the time of cutover. The first time the customer's vendor does not show up, the customer will be requested to reschedule a new date within 14 days. If the customer's vendor is a No Show twice, AT&T may begin billing the customer the monthly recurring charges for access.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (continued)

C. Monthly Recurring Charges

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to monthly recurring charges on DS1 facilities as shown in the Price List.

DID number blocks are subject to monthly recurring charges for the initial block of 20 numbers and for each additional block of 10 numbers, as shown in the Price List.

D. Non-Recurring Charges

1. Installation Charge

AT&T Local Exchange Services-DS-1 Digital Facilities is subject to a non-recurring Installation Charge unless otherwise specified.

2. Change Order Charge

Change Order Charge applies to each Service Order, excluding installation orders, issued that requires provisioning.

E. Directory Listings

Directory Listings are provided as described in Section 7.6 preceding.

F. Local Operator Service

Local Operator Service is provided as described in Section 7.7 preceding.

G. Directory Assistance Service

Directory Assistance Service is provided as described in Section 7.8 preceding.

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7. AT&T LOCAL EXCHANGE SERVICES

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities (continued)

H. High Cap DS-1 Digital Facilities

DS-1 Digital Facilities can be reconfigured to support high volumes of inbound calling. High Cap DS-1 Digital Facilities is a high volume inbound calling option that: 1) supports a maximum of two rate centers DS1 facility or T1 trunk, 24 DSOs, within the AT&T designated service area, 2) supports inbound calling only, 3) equals or exceeds an average call duration of 10 minutes per call, 4) equals or exceeds CCS loading of 32 CCS, and 5) equals or exceeds 200,000 MOU per month. The customer will be charged rates for High Cap DS-1 Digital Facilities Service as listed in the PRICE SCHEDULE. The Company reserves the right to audit the customer's DS-1 Digital Facilities usage for the above conditions.

The customer is required to subscribe to a sufficient number of DS1 trunks at a maximum usage of 400,000 MOU so as to not degrade the AT&T network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of High Cap trunks to satisfy the call completion criteria listed above.

High Cap Customer Access Requirements

High Cap DS-1 Digital Facilities support inbound calling only and does not include outbound calls to Operator Assisted Services, Special Service Codes, Special Access Codes or Carrier Access Codes. The customer is responsible for securing individual business lines or other appropriate facilities to access these services and/or codes, including:

- Conference Calls,
- Calls to Special Service Codes including 500, 700, 900, 976, N11 (where N=2-9) or other special service codes that may be created, or
- Calls to 0 and 00

High Cap is intended solely for the purposes of providing local and intraLATA non-toll access into a customer's location.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹

7.11.1 Reserved for Future Use

7.11.2 Monthly Recurring Charges

Monthly recurring line and/or trunk charge includes customer's local calling.

- A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T UniPlan Basic, AT&T UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option².

Line Charges

| | Per Month Charge | Installation Charge |
|-----------------------------------|------------------|---------------------|
| Per Main Business Line | \$ 59.00 | \$50.00 |
| Per Add'l Business Line | \$ 59.00 | \$50.00 |
| Per DOD Trunk | \$ 69.50 | \$50.00 |
| Per Two-Way Combo-Attendant Trunk | \$ 69.50 | \$50.00 |
| Per One Way In Local Trunk | \$ 69.50 | \$50.00 |
| Per DID Trunk | \$150.50 | \$50.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$ 5.50 | |
| Each add'l 10 Numbers | \$ 2.50 | |

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each local call made by a OneNet² customer is \$.01

¹ See Price List for current rates.

² Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.2 Monthly Recurring Charges (continued)

- B. Monthly Recurring Charges shown below apply to all other AT&T Local Exchange Services Customers².

Plan A Flat Rate

| | Line Charges | |
|-----------------------------------|------------------|---------------------|
| | Per Month Charge | Installation Charge |
| Per Main Business Line | \$65.50 | \$50.00 |
| Per Add'l Business Line | \$65.50 | \$50.00 |
| Per DOD Trunk | \$77.00 | \$50.00 |
| Per Two-Way Combo-Attendant Trunk | \$77.00 | \$50.00 |
| Per One Way In Local Trunk | \$77.00 | \$50.00 |
| Per DID Trunk | \$167.00 | \$50.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$6.00 | |
| Each add'l 10 Numbers | \$3.00 | |

The following Monthly Recurring Charges are applicable for AT&T All In One Local Exchange Services Customers.

AT&T All In One Plan B Flat Rate³

| | Line Charges | |
|-------------------------|------------------|---------------------|
| | Per Month Charge | Installation Charge |
| Per Main Business Line | \$63.60 | \$50.00 |
| Per Add'l Business Line | \$63.60 | \$50.00 |

AT&T All In One Plan K Flat Rate

| | Line Charges | |
|-------------------------|------------------|---------------------|
| | Per Month Charge | Installation Charge |
| Per Main Business Line | \$63.60 | \$50.00 |
| Per Add'l Business Line | \$63.60 | \$50.00 |

¹ See Price List for current rates.

² This plan is not available either under this tariff or through any AT&T Contract tariff or contract referencing this tariff to new customers who did not have it on order before March 31, 2003. Existing customers with this plan in effect or on order prior to March 31, 2003 will continue to receive service pursuant to the plan under existing conditions, including with respect to the addition of new lines to existing service, unless and until such customers request service pursuant to an alternate plan.

³ Effective September 1, 2006, AT&T All In One Plan B Flat Rate is not available to newly subscribing customers. Existing customers with Plan B Flat Rate in effect or on order prior to September 1, 2006, may continue with their current plan under existing conditions. Existing customers may add new lines and/or features, but the addition of new locations is not permitted.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.2 Monthly Recurring Charges (continued)

- C. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business².

Line Charges

| | Per Month Charge | Installation Charge |
|-----------------------------------|---------------------|------------------------|
| Per Main Business Line | \$59.00 | \$50.00 |
| Per Add'l Business Line | \$59.00 | \$50.00 |
| Per DOD Trunk | \$69.30 | \$50.00 |
| Per Two-Way Combo-Attendant Trunk | \$69.30 | \$50.00 |
| Per One Way In Local Trunk | \$69.30 | \$50.00 |
| Per DID Trunk | \$150.30 | \$50.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$6.00 | |
| Each add'l 10 Numbers | \$3.00 | |

¹ See Price List for current rates.

² Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.3 Non-Recurring Charges

A. Service Order Charge

| Per Order |
|-----------|
| \$40.00 |

B. Line/Trunk Move or Add w/Dispatch

| Initial Hour | Each Add'l 15 Minutes |
|--------------|-----------------------|
| \$250.00 | \$60.00 |

C. Feature Change Charge

| Per Line/Per Occurrence |
|-------------------------|
| \$10.00 |

D. Record Order Charge

| Per Record Order |
|------------------|
| \$40.00 |

E. Pre-Installation Cancellation Charge

| Per Cancellation |
|------------------|
| \$150.00 |

F. 25 Pair Termination Block Charge

| Per Block |
|-----------|
| \$130.00 |

G. Expedite Charge

| | Per Order |
|--------------|------------|
| Per DS-0 | \$ 200.00 |
| Per DS-1 | \$1,200.00 |
| Per ISDN PRI | \$1,200.00 |

¹ See Price List for current rates.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.4 Features

- A. Monthly Recurring Charges for Features shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option.

| Features | Per Month | Per Use |
|----------------------------------|-----------|---------|
| Anonymous Call Rejection (ACR) | \$0.00 | |
| Call Forward Busy | \$9.00 | |
| Call Forward Don't Answer | \$7.00 | |
| Call Forward Variable | \$8.50 | |
| Call Return ² | | \$1.50 |
| Call Trace ² | | \$4.00 |
| Call Transfer | \$10.80 | |
| Call Waiting/Cancel Call Waiting | \$13.50 | |
| Caller ID | \$13.50 | |
| Caller ID with Call Waiting | \$0.00 | |
| Caller ID with Name | \$14.30 | |
| Distinctive Ring Service | \$13.40 | |
| | | |
| | | |
| Remote Access to Call Forwarding | \$14.00 | |
| Repeat Dial ² | | \$1.50 |
| Selective Call Rejection | \$8.10 | |
| Speed Dialing 8 | \$5.50 | |
| Three Way Calling | \$7.00 | |

| Feature Packages | Per Month |
|-------------------|-----------|
| Feature Package 1 | \$17.50 |
| Feature Package 2 | \$23.50 |
| Feature Package 3 | \$29.00 |

¹ See Price List for current rates.

² This feature is only available with AT&T SDN OneNet Service. **APPROVED FOR FILING**

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.4 Features (continued)

B. Monthly Recurring Charges for Features shown below apply to all other AT&T Local Exchange Services Customers.

| Features | Non Recurring Charge | Per Month Charge | Per Use Charge |
|-------------------------------------|----------------------|------------------|----------------|
| Anonymous Call Rejection (ACR) | | \$0.00 | |
| Call Forward Busy | | \$10.00 | |
| Call Forward Don't Answer | | \$8.00 | |
| Call Forward Variable | | \$9.50 | |
| Call Return | | | \$1.50 |
| Call Trace | | | \$4.00 |
| Call Transfer | | \$12.00 | |
| Call Waiting/Cancel Call Waiting | | \$15.00 | |
| Caller ID | | \$15.00 | |
| Caller ID with Name | | \$15.90 | |
| Distinctive Ring Service | | \$14.90 | |
| Preferential Hunt | | \$13.50 | |
| Remote Access to Call Forwarding | | \$15.50 | |
| Remote Call Forwarding ² | \$60.00 | | |
| Main Line | | \$38.00 | |
| Additional Line | | \$38.00 | |
| Repeat Dial | | | \$1.50 |
| Selective Call Rejection | | \$9.00 | |
| Speed Dialing 8 | | \$6.00 | |
| Speed Dialing 30 | | \$9.00 | |
| Three Way Calling | | \$8.00 | |

| Feature Packages | Per Month |
|--------------------------------|-----------|
| Feature Package 1 | \$17.50 |
| Feature Package 2 | \$26.00 |
| Feature Package 3 | \$32.00 |
| Small Business Feature Package | \$59.00 |

¹ See Price List for current rates.

² Effective June 15, 2007, Remote Call Forwarding is not available to newly subscribed All In One customers. Existing customers will be able to retain this feature as long as the customer remains at their current location and on their current calling plan. No moves, adds or changes are permitted.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.4 Features (continued)

- C. Monthly Recurring Charges for Features shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service².

| Features | Non Recurring Charge | Per Month Charge | Per Use Charge |
|----------------------------------|----------------------|------------------|----------------|
| Anonymous Call Rejection | | No Charge | |
| Call Forward Busy | | \$10.00 | |
| Call Forward Don't Answer | | \$8.00 | |
| Call Forward Variable | | \$9.60 | |
| Call Return | | | \$1.40 |
| Call Trace | | | \$3.60 |
| Call Transfer | | \$10.80 | |
| Call Waiting/Cancel Call Waiting | | \$15.00 | |
| Caller ID | | \$15.00 | |
| Caller ID with Name | | \$17.00 | |
| Distinctive Ring Service | | \$15.00 | |
| Remote Access to Call Forwarding | | \$16.00 | |
| Remote Call Forwarding | \$54.00 | | |
| Main Line | | \$34.20 | |
| Additional Line | | \$34.20 | |
| Repeat Dial | | | \$1.40 |
| Selective Call Rejection | | \$9.00 | |
| Speed Dialing 8 | | \$6.00 | |
| Speed Dialing 30 | | \$8.10 | |
| Three Way Calling | | \$8.00 | |

D. Inside Wire Maintenance Plan

| | Non-Recurring | Monthly Charge |
|-----------------------------|---------------|----------------|
| Wire Maintenance - Per Line | | \$11.90 |
| Maintenance Service Call | \$300.00 | |

7.11.5 Reserved for Future Use

¹ See Price List for current rates.

² Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.6 Directory Listings Charges

The following rates are applicable to all AT&T Local Exchange Services Customers except AT&T All In One Customers.

| | Non-Recurring Installation/ Change Charge Per Change | Monthly Charge |
|-----------------------|---------------------------------------------------------|-------------------|
| Main Listing | No Charge | No Charge |
| Additional Listing | | \$3.00 |
| Non-Published Listing | \$16.00 | \$3.00 |
| Non-Listed Listing | \$16.00 | \$3.00 |

The following rates are applicable to AT&T All In One Customers.

| | Non-Recurring Installation/ Change Charge Per Change | Monthly Charge |
|-----------------------|---------------------------------------------------------|-------------------|
| Main Listing | No Charge | No Charge |
| Additional Listing | | \$3.00 |
| Non-Published Listing | \$16.00 | \$3.00 |
| Non-Listed Listing | \$16.00 | \$3.00 |

7.11.7 Local Operator Service

The following charges are applicable to all AT&T Local Exchange Services Customers.

| Service | Charge |
|-----------------------------------------|------------------|
| Local Directory Assistance | \$ 0.75 per call |
| Busy Line Verification | \$ 2.50 per call |
| Busy Line Verification with Interrupt | \$ 4.00 per call |
| Operator Station | \$ 2.50 per call |
| Customer Dialed Calling Card Station | \$ 1.00 per call |
| Person-to-Person | \$ 6.00 per call |
| Billed to Third Party | \$ 2.66 per call |
| Operator Assistance Local Usage Charges | \$ 0.16 per min. |

7.11.8 Reserved for Future Use

¹ See Price List for current rates.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹¹ (continued)

7.11.9 AT&T Local Exchange Services ISDN-PRI

A. Monthly Recurring Charges

Monthly recurring charge includes customer's local calling.

Monthly Recurring Charges shown below apply per-facility to Customers who order AT&T Local Exchange Services-ISDN PRI associated with AT&T Business Network (ABN) and SDN OneNet Option.

| | Monthly Recurring Charge | Installation Charge ² Per Facility |
|---------------------------------------------------------------|--------------------------------|-----------------------------------------------------|
| Primary ISDN Facility Charge | | |
| 23B+D | \$4320.00 | \$8400.00 |
| Secondary ISDN Facility Charge | | |
| 24B | \$4320.00 | \$8400.00 |
| ISDN Back-up Facility Charge | | |
| 23B+Back-up D | \$4320.00 | \$8400.00 |
| High Cap Inbound ³ | \$2865.00 | \$8400.00 |
| ISDN PRI on ACCU-RING/DEF/UVN ³ | | |
| Primary ISDN Facility 23B+D | \$2190.00 | \$8400.00 |
| Secondary ISDN Facility Charge 24B | \$2190.00 | \$8400.00 |
| ISDN Back-up Facility Charge 23B+Back-up D | \$2190.00 | \$8400.00 |
| Incoming Call Redirect ³ | \$240.00 | \$750.00 |
| Change Charge ³ | | \$240.00 |
| Primary ISDN Data Facility Charge (Not available with ABN) | | |
| 23B+D Data Only | \$3060.00 | \$8400.00 |
| Secondary ISDN Data Facility Charge | | |
| 24B Data Only | \$3060.00 | \$8400.00 |
| ISDN Back-up Data Facility Charge | | |
| 23B+Back-up D Data Only | \$3060.00 | \$8400.00 |

| DID Number Blocks | Per Month |
|-----------------------|-----------|
| Initial 20 numbers | \$ 8.10 |
| Each add'l 10 numbers | \$ 4.05 |

¹ See Price List for current rates.

² The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. The waiver only applies to AT&T Business Network Customers. Customers must maintain service or a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

³ Applicable to AT&T Business Network Service Customers

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.9 AT&T Local Exchange Services ISDN-PRI (continued)

B. Non-Recurring Charges

| | Per Change Order |
|---------------------|------------------|
| Change Order Charge | \$ 300.00 |

C. Local Operator Service

Local Operator Service Charges apply as specified in Section 7.11.7.

D. Directory Listings

Directory Listings Charges apply as specified in Section 7.11.6.

E. Features²

| | Non-Recurring Charge | Monthly Recurring Charge |
|-------------------------------------------|----------------------|--------------------------|
| Caller ID with Name, per T1 | | |
| DS-1 DID, per Channel | \$750.00 | \$ 54.00 |
| DS-1 DID/DOD & Two Way Combo, per Channel | \$750.00 | \$ 27.00 |
| Original Called Number (OCN), per DS-1 | \$750.00 | \$450.00 |
| Local Number Portability ³ | | |
| - Per ISDN PRI Facility | | \$2.40 |

¹ See Price List for current rates.

² Applicable to AT&T Business Network Service customers.

³ This LNP service charge will be assessed on all of these lines beginning on July 28, 2003 and concluding on July 28, 2008. AT&T agrees to impute these new LNP maximum rates into our ABN monthly recurring rates for the purpose of calculating whether or not any future proposed rate increases would exceed maximum rates.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.10 AT&T Local Exchange Services-DS-1 Digital Facilities

A. Monthly Recurring Charges

Monthly recurring DS-1 Digital Facility charge includes customer's local calling.

Monthly Recurring Charges shown below apply per-facility to Customers who order AT&T Local Exchange Services-DS-1 Digital Facilities associated with AT&T Business Network and SDN OneNet Option.

| | Monthly Recurring Charge | Installation Charge ² Per Facility |
|-------------------------------------------------|--------------------------------|-----------------------------------------------------|
| DOD Digital Facility | \$2,085.00 | \$4,500.00 |
| Two-way Combo Digital Facility | \$2,085.00 | \$4,500.00 |
| DID Digital Facility | \$3,240.00 | \$7,500.00 |
| DID/DOD Digital Facility | \$3,240.00 | \$7,500.00 |
| High-Cap Inbound ³ | \$2,460.00 | \$7,500.00 |
| DS-1 Facility on ACCU-RING/DEF/UVN ³ | | |
| DOD Digital Facility | \$1,785.00 | \$4,500.00 |
| Two-way Combo Digital Facility | \$1,785.00 | \$4,500.00 |
| DID Digital Facility | \$1,785.00 | \$7,500.00 |
| DID/DOD Digital Facility | \$1,785.00 | \$7,500.00 |
| Incoming Call Redirect ³ | \$240.00 | \$750.00 |
| Change Charge ³ | | \$240.00 |

| DID Number Blocks | Per Month |
|-----------------------|-----------|
| Initial 20 numbers | \$ 8.10 |
| Each add'l 10 numbers | \$ 4.05 |

¹ See Price List for current rates.

² The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. The waiver only applies to AT&T Business Network Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

³ Applicable to AT&T Business Network Service Customers on Advice No. 705

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹¹ (continued)

7.11.10 AT&T Local Exchange Services-DS-1 Digital Facilities (continued)

B. Non-Recurring Charges

| | Per Change Order |
|---------------------|------------------|
| Change Order Charge | \$300.00 |

C. Local Operator Service

Local Operator Service Charges apply as specified in Section 7.11.7.

D. Directory Listings

Directory Listings Charges apply as specified in Section 7.11.6.

E. Features

| | Monthly Recurring Charge |
|---------------------------------------|--------------------------|
| Local Number Portability ² | |
| - Per DS-1 Facility | \$4.32 |

7.11.11 Reserved for Future Use

¹ See Price List for current rates.

² Applicable to AT&T Business Network Service customers. This LNP service charge will be assessed on all of these lines beginning on July 28, 2003 and concluding on July 28, 2008. AT&T agrees to impute these new LNP maximum rates into our ABN monthly recurring rates for the purpose of calculating whether or not any future proposed rate increases would exceed maximum rates.

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EFFECTIVE: NOVEMBER 1, 2012

BY: CAROL PAULSEN-TARIFF ADMINISTRATOR

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.12 AT&T All In One Service

AT&T All In One AdvantageSM Plan

Month-to-Month Plan

| Line Charges | Monthly Recurring Charge |
|------------------------------|-----------------------------|
| Per Main Business Line | \$113.90 |
| Per Additional Business Line | \$113.90 |

AT&T All In One Advantage Term Plan²

| Line Charges | Monthly Recurring Charge |
|------------------------------|-----------------------------|
| Per Main Business Line | \$105.90 |
| Per Additional Business Line | \$105.90 |

| Installation Charges ³ | Non-Recurring Charge |
|-----------------------------------|-------------------------|
| Per Main Business Line | \$50.00 |
| Per Additional Business Line | \$50.00 |

AT&T All In One Preferred Option PlanSM Flat Rate (Plan K)

| Line Charges | Monthly Recurring Charge |
|------------------------------|-----------------------------|
| Per Main Business Line | \$73.00 |
| Per Additional Business Line | \$53.00 |

| Installation Charges ³ | Non-Recurring Charge |
|-----------------------------------|-------------------------|
| Per Main Business Line | \$50.00 |
| Per Additional Business Line | \$50.00 |

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¹ See Price List for current rates.

² Effective May 4, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted.

³ Standard Installation and Service Order Charges will be waived for new AT&T Local Exchange Services Customers.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.12 AT&T All In One Service (continued)

Features

AT&T All In One Advantage and AT&T All In One Advantage Term² Plans

| Features | NonRecurring Charge | Per Month Charge | Per Use Charge |
|-----------------------------------------------|---------------------|------------------|----------------|
| Anonymous Call Rejection (ACR) | | \$0.00 | |
| Call Forward Busy ³ | | \$10.00 | |
| Call Forward Don't Answer | | \$8.00 | |
| Call Forward Variable ³ | | \$9.50 | |
| Call Return | | | \$1.50 |
| Call Trace | | | \$4.00 |
| Call Transfer | | \$12.00 | |
| Call Waiting/Cancel Call Waiting ³ | | \$15.00 | |
| Caller ID | | \$15.00 | |
| Caller ID with Name | | \$15.90 | |
| Distinctive Ring Service | | \$14.90 | |
| Local Number Portability | | | |
| Per Line | | \$0.70 | |
| Preferential Hunt | | \$13.50 | |
| Remote Access to Call Forwarding | | \$15.50 | |
| Remote Call Forwarding | \$60.00 | | |
| Main Line | | \$38.00 | |
| Additional Line | | \$38.00 | |
| Repeat Dial | | | \$1.50 |
| Selective Call Rejection | | \$9.00 | |
| Speed Dialing 8 ³ | | \$6.00 | |
| Speed Dialing 30 | | \$9.00 | |
| Three Way Calling ³ | | \$8.00 | |

| Feature Packages | Per Month |
|--------------------------------|-----------|
| Feature Package 1 | \$17.50 |
| Feature Package 2 | \$26.00 |
| Feature Package 3 | \$32.00 |
| Small Business Feature Package | \$59.00 |

¹ See Price List for current rates.

² These optional features are included in the monthly line charge for AT&T All In One Advantage and AT&T All In One Advantage Term Plan Customers.

³ Effective May 4, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.13 AT&T Business Network Service

Monthly recurring line and/or trunk charge includes customer's local calling.

Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network Service.

Line Charges

| | Per Month Charge | Installation Charge |
|--------------------------------------------------|------------------|---------------------|
| Per Main Business Line | \$ 59.00 | \$50.00 |
| Per Add'l Business Line | \$ 59.00 | \$50.00 |
| Per DOD Trunk | \$ 69.50 | \$50.00 |
| Per Two-Way Combo-Attendant Trunk | \$ 69.50 | \$50.00 |
| Per One Way In Local Trunk | \$ 69.50 | \$50.00 |
| Per DID Trunk | \$150.50 | \$50.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$ 5.50 | |
| Each add'l 10 Numbers | \$ 2.50 | |
| Digital Trunks | | |
| Per DOD | \$ 69.50 | \$50.00 |
| Per DID/DOD | \$150.50 | \$50.00 |
| Per Two-Way Combo | \$ 69.50 | \$50.00 |
| Per DID | \$150.50 | \$50.00 |
| DOD on Integrated Access ² | \$ 59.50 | \$50.00 |
| Two Way Combo on Integrated Access ² | \$ 59.50 | \$50.00 |
| DID/DOD on Integrated Access ² | \$140.50 | \$50.00 |
| DID on Integrated Access ² | \$140.50 | \$50.00 |
| Business Lines on Integrated Access ² | \$ 49.00 | \$50.00 |
| Business Trunks | | |
| DOD on Integrated Access ² | \$ 59.50 | \$50.00 |
| Two Way Combo on Integrated Access ² | \$ 59.50 | \$50.00 |
| One Way In on Integrated Access ² | \$ 59.50 | \$50.00 |
| DID on Integrated Access ² | \$140.50 | \$50.00 |

¹ See Price List for current rates.

² Effective April 28, 2007, Integrated Access Service and Integrated Network Connection Service are not available to newly subscribed AT&T Business.

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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.13 AT&T Business Network Service (continued)

Charges for Features shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network Service.

| | Non Recurring Charge | Per Month Charge | Per Use Charge |
|-------------------------------------------------------|----------------------|------------------|----------------|
| Anonymous Call Rejection (ACR) | | \$0.00 | |
| Call Forward Busy | | \$9.00 | |
| Call Forward Don't Answer | | \$7.00 | |
| Call Forward Variable | | \$8.50 | |
| Call Return | | | \$1.50 |
| Call Trace | | | \$4.00 |
| Call Transfer | | \$10.80 | |
| Call Waiting/Cancel Call Waiting | | \$13.50 | |
| Caller ID | | \$13.50 | |
| Caller ID with Call Waiting | | \$0.00 | |
| Caller ID with Name | | \$14.30 | |
| Distinctive Ring Service | | \$13.40 | |
| Incoming Call Redirect | \$500.00 | \$160.00 | |
| Change Charge | \$160.00 | | |
| Local Number Portability -Per Line/Trunk ² | | \$0.70 | |
| Remote Access to Call Forwarding | | \$14.00 | |
| Remote Call Forwarding | \$54.00 | \$34.20 | |
| Repeat Dial | | | \$1.50 |
| Selective Call Rejection | | \$8.10 | |
| Speed Dialing 8 | | \$5.50 | |
| Speed Dialing 30 ³ | | \$8.10 | |
| Three Way Calling | | \$7.00 | |

| Feature Packages | Per Month |
|-------------------|-----------|
| Feature Package 1 | \$17.50 |
| Feature Package 2 | \$23.50 |
| Feature Package 3 | \$29.00 |

¹ See Price List for current rates.

² This LNP service charge will be assessed on all of these lines beginning on July 28, 2003 and concluding on July 28, 2008. AT&T agrees to impute these new LNP maximum rates into our ABN monthly recurring rates for the purpose of calculating whether or not any future proposed rate increases would exceed maximum rates.

³ Effective April 28, 2007, Speed Dialing 30 is not available to newly subscribed AT&T Business Network customers.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.13 AT&T Business Network Service (continued)

ABN Advantage Plan²

| | Monthly Recurring Charge | | |
|-----------------|--------------------------|-----------|-----------|
| | 1 Year | 2 Years | 3-5 Years |
| Plan A | | | |
| Business Line | \$160.00 | \$150.00 | \$140.00 |
| Business Trunk | \$190.00 | \$180.00 | \$170.00 |
| DS-1 Facilities | \$3360.00 | \$3200.00 | \$3050.00 |
| ISDN PRI | \$3630.00 | \$3470.00 | \$3470.00 |
| Plan B | | | |
| Business Line | \$160.00 | \$150.00 | \$140.00 |
| Business Trunk | \$190.00 | \$180.00 | \$170.00 |
| DS-1 Facilities | \$3360.00 | \$3200.00 | \$3050.00 |
| ISDN PRI | \$3630.00 | \$3470.00 | \$3320.00 |

ABN Premier Bundle

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

ABN Premier is a bundled arrangement that provides an array of AT&T Affiliate products and services including AT&T Mobility Voice, and is ordered directly through AT&T's on-line Mobility web portal. Customer must agree to a 2-year ABN Premier term agreement and purchase online in order to qualify. Early Termination Fees may apply. The charges for local services are as specified in the Price List.

See the AT&T Business Service Guide for complete service description, explanation of service usage, and terms and conditions.

¹ See Price List for current rates.

² ABN Advantage Plan may no longer be ordered after July 8, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to July 8, 2005 may continue their current plan under existing conditions.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.13 AT&T Business Network Service (continued)

ABN Premier Bundle (continued)

All Non-Recurring Charges, including change order charges, can be found in the ABN section in this tariff, under the appropriate local service descriptions (i.e. AT&T Business Lines and Trunks, AT&T DS-1 Digital Facilities, AT&T ISDN-PRI).

Monthly Recurring Charges

| Service | Maximum Monthly Rate |
|---------------------------------------|----------------------|
| DS-1 Facility | |
| DOD Digital Facility | \$1,226.00 |
| Two Way Combo Digital Facility | \$1,226.00 |
| DID/DOD Digital Facility | \$1,226.00 |
| DID Digital Facility | \$1,226.00 |
| High-Cap Inbound | \$1,376.00 |
| DS-1 Facility on DEF/ACCU-RING | |
| DOD Digital Facility | \$1,176.00 |
| Two Way Combo Digital Facility | \$1,176.00 |
| DID/DOD Digital Facility | \$1,176.00 |
| DID Digital Facility | \$1,176.00 |
| DID Number Blocks | |
| Initial 20 numbers | \$5.40 |
| Each Additional 10 numbers | \$2.70 |
| ISDN PRI | |
| Primary ISDN Facility 23B+D | \$1,084.00 |
| Secondary ISDN Facility 24B | \$1,084.00 |
| Backup ISDN Facility 23B+ Backup D | \$1,084.00 |
| High-Cap Inbound | \$1,234.00 |
| ISDN PRI on DEF/ACCU-RING | |
| Primary ISDN Facility 23B+D | \$1,084.00 |
| Secondary ISDN Facility 24B | \$1,084.00 |
| Backup ISDN Facility 23B+ Backup D | \$1,084.00 |
| DS-0 Lines and Trunks | |
| Business Lines | \$ 59.00 |
| Business Trunks | \$ 69.50 |
| DID Trunks | \$150.50 |
| Digital Trunks | |
| DOD, Two-Way | \$ 69.50 |
| DID, DID/DOD | \$150.50 |

¹ See Price List for current rates.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.13 AT&T Business Network Services (continued)

AT&T Business Network Express

ABN Express is a bundle service arrangement which requires Customer to enter into a term contract for an array of regulated and non-regulated products provided by multiple AT&T affiliates. The service is offered under a 2 year or 3 year term. Customer must contract for a minimum number of products across affiliates to be eligible. Early Termination Fees apply. The charges for the ABN local services which are included in the bundle are as specified in the Price List.

Calling Card is not available under this offer.

All Non-Recurring Charges, including change order charges, can be found in the ABN Price Lists in this tariff, under the appropriate local service descriptions (i.e. AT&T Business Lines and Trunks, AT&T DS-1 Digital Facilities, AT&T ISDN-PRI).

Monthly Recurring Charges

| Service | Maximum Monthly Rate |
|---------------------------------------|----------------------|
| DS-1 Facility | |
| DOD Digital Facility | \$1,226.00 |
| Two Way Combo Digital Facility | \$1,226.00 |
| DID/DOD Digital Facility | \$1,226.00 |
| DID Digital Facility | \$1,226.00 |
| High-Cap Inbound | \$1,376.00 |
| DS-1 Facility on DEF/ACCU-RING | |
| DOD Digital Facility | \$1,176.00 |
| Two Way Combo Digital Facility | \$1,176.00 |
| DID/DOD Digital Facility | \$1,176.00 |
| DID Digital Facility | \$1,176.00 |
| DID Number Blocks | |
| Initial 20 numbers | \$5.40 |
| Each Additional 10 numbers | \$2.70 |
| ISDN PRI | |
| Primary ISDN Facility 23B+D | \$1,084.00 |
| Secondary ISDN Facility 24B | \$1,084.00 |
| Backup ISDN Facility 23B+ Backup D | \$1,084.00 |
| High-Cap Inbound | \$1,234.00 |
| ISDN PRI on DEF/ACCU-RING | |
| Primary ISDN Facility 23B+D | \$1,084.00 |
| Secondary ISDN Facility 24B | \$1,084.00 |
| Backup ISDN Facility 23B+ Backup D | \$1,084.00 |
| DS-0 Lines and Trunks | |
| Business Lines | \$59.00 |
| Business Trunks | \$69.50 |
| DID Trunks | \$150.50 |
| Digital Trunks | |
| DOD, Two-Way | \$69.50 |
| DID, DID/DOD | \$150.50 |

¹ See Price List for current rates.
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7. AT&T LOCAL EXCHANGE SERVICES

7.11 Maximum Rates and Charges¹ (continued)

7.11.14 Reserved for Future Use

7.11.15 Reserved for Future Use

7.11.16 Reserved for Future Use

7.11.17 Alternate Enhanced Redirect Solution (AERS)

| | Non Recurring Charge | Monthly Recurring Charge |
|----------------------------------------------------|----------------------|--------------------------|
| Customer Group Option | \$270.00 | |
| -per 10 telephone numbers | | \$63.00 |
| -per telephone number over 10 | | \$6.30 |
| Customer Group, per telephone number | \$16.00 | |
| Control Numbers, per control number (minimum of 2) | \$50.00 | \$25.00 |
| Redirect Option, Customer Groups 3-9 | | |
| -per option in Customer Group | | \$150.00 |
| Redirect Change Charge | \$100.00 | |
| Change Charge Other | \$100.00 | |
| Change Pin Code Charge | \$100.00 | |
| Customer Group Change Charge | \$100.00 | |
| Customer Group Change Charge | | |
| -per telephone number | \$0.00 | |
| Disconnect Charge | \$2000.00 | |

¹ See Price List for current rates.
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7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T All in One Service

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T All In One Long Distance service. The AT&T All In One Long Distance service is described in this state's Telecommunications Services Tariff-Custom Network Services.

7.12.1 AT&T All In One Advantage Plan

AT&T All In One Advantage Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

- A. Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan.
- B. The monthly recurring line charge includes unlimited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operator Assisted and local one-time, per use, and monthly recurring charges are not included.

For rates and charges refer to the PRICE LIST.

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7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T All in One Service (continued)

7.12.2 AT&T All In One Advantage Term Plan¹

AT&T All In One Advantage Term Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

- A. Customers subscribing to AT&T All In One Advantage Term Plan must also subscribe to AT&T All In One Advantage Term Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan. Customers must commit to a term of eleven consecutive months. Upon expiration of the term, the customer will continue to receive service with no renewal or extension of the customer commitment required. However, rates and terms and conditions will be subject to change on or after June 7, 2007.
- B. The monthly recurring line charge includes unlimited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operator Assisted and local one-time, per use, and monthly recurring charges are not included.
- C. Termination of Plan by Customer

If the customer terminates the plan prior to the expiration of the term period, the customer may be liable for a Termination Charge of \$75.00 per participating location.

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining.

¹ Effective May 4, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted.
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7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T All in One Service (continued)

7.12.2 AT&T All In One Advantage Term Plan (continued)

D. Termination of Plan by AT&T

AT&T will terminate a customer's Term Plan under the following conditions and may charge the customer a Termination Charge of \$75.00 per participating location:

- 1) The customer notifies AT&T that it no longer chooses to subscribe to AT&T as its primary long distance carrier. If the customer chooses another carrier for its long distance service but does not contact AT&T to notify it of this change, AT&T will continue to bill the customer the Term Plan's Monthly recurring Charge for the duration of the customer's Term.
- 2) The customer notifies AT&T that it no longer chooses to subscribe to AT&T for its primary Local Exchange Carrier. Termination will be effective as of the date AT&T's records show that the customer no longer subscribes to AT&T for local service.

E. Discontinuance of Plan

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining past the effective date of the termination.

F. Restrictions

The following uses are prohibited:

- 1) Call center applications including, but not limited to auto-dialers
- 2) Internet Access and other data applications (including access to corporate LANs)
- 3) Any use not consistent with business voice services

If AT&T determines the customer's usage violates these restrictions, the customer shall forfeit eligibility for the rates under this plan and AT&T may suspend, restrict, or cancel the customer's service without prior notice. Alternatively, AT&T may rerate the LD usage at AIO-Plan M -02 rates as defined in AT&T's Business Services Guide. Any usage in excess of 5,000 minutes per month per line shall be presumed to be not consistent with voice applications and shall be subject to the conditions above.

For rates and charges refer to the PRICE LIST.

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7. AT&T LOCAL EXCHANGE SERVICES

7.12 AT&T All in One Service (continued)

7.12.3 AT&T All In One Preferred Option Plansm Flat Rate (Plan K)

AT&T All In One Preferred Option Plan Customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, Inside Wire Maintenance Plan, Voice Mail and up to four (4) of the following features at no additional charge: Caller ID, Caller ID with Name, Call Waiting, Call Forward Variable, Call Transfer, Distinctive Ring, Hunting and Three-Way Calling.

For rates and charges refer to the PRICE LIST.

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7. AT&T LOCAL EXCHANGE SERVICES

7.13 AT&T Business Network Service

ABN Advantage Plan¹

Customers subscribing to ABN Advantage Plan must also subscribe to ABN Advantage Plan long distance service as described in Section 40 of the Custom Network Service tariff and AT&T's Business Services Guide.

ABN Advantage Plan offers unlimited local calling and long distance interstate and intrastate calling usages (as specified in Section 40 of the Custom Network Service tariff) for a flat monthly rate, up to the Minutes of Use ("MOU") Caps specified in Section 40. Usage above the MOU Cap will be charged at the per-minute rate specified in the PRICE LIST. Customers may commit to take service for terms of 1, 2, 3, 4 or 5 year term commitments available to ABN Advantage Plan customers.

ABN Advantage Plan has two rate plans depending on the customer's Revenue Commitment under the ABN Advantage Plan long distance service as specified below:

Plan A - Revenue Commitment between \$2500 and \$69,999

Plan B - Revenue Commitment \$70,000 and above

Pricing will vary by plan and term commitment, as specified in the PRICE LIST.

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¹ ABN Advantage Plan may no longer be ordered after July 8, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to July 8, 2005 may continue their current plan under existing conditions.
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7. AT&T LOCAL EXCHANGE SERVICES

7.14 ALS Digital Trunks

Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. Digital Trunks service is delivered via a DS-1 (1.544 Mbps) facility providing up to 23 voice-grade DSO communications channels.

The customer may opt to utilize Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key system. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of trunks or channels to satisfy the call completion criteria listed above.

Refer to the PRICE LIST for rates and charges.

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7. AT&T LOCAL EXCHANGE SERVICES

7.15 Integrated Access Service¹

Integrated Access Service provides Local Voice Services on a customer's spare capacity AT&T channelized Static Integrated Network Access (SINA) or Frame Relay T1 or Frame Relay T1 access channels. The SINA or Frame Relay T1 or Frame Relay T1 access arrangement will include AT&T Local Services via Integrated Business Lines and Trunks and Integrated Digital Trunks. The service provides direct inward dialing capability as well as outward calling capabilities. Service charges are billed on a monthly basis, and are based on the service area in which the customer is located. The features and corresponding rates available for use with Business Lines and Trunks and Digital Trunks are also available for use with Integrated Access Service. There is no minimum channel size requirement for Integrated Access Service.

A. Integrated Business Lines and Trunks Service

Integrated Business Lines and Trunks service provides a customer with one or more analog, voice-grade telephonic communications channel(s) that can be used to place or receive one call at a time. Integrated Business Lines and Trunks service is provided for connection to customer-provided single-line terminal equipment such as station sets or facsimile machines. Integrated Business Lines and Trunks service is offered as either business lines, key lines, or business trunks. Customers utilizing Integrated Business Lines and Trunks service must subscribe to a sufficient number of access lines to handle adequately the volume of traffic offered (received or originated) without interfering with any of the services offered by the Company.

For Integrated Business Trunks service, the customer's M24/Channel Bank must provide DS-0 analog connections to an analog trunk card. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface. Channel Bank is not included with Integrated Access Service.

For Integrated Business Lines service, the customer's M24/Channel Bank must provide individual analog line side interface to each of the customer's station equipment such as single line telephone sets. The Local Network Service interface to the customer will be the SINA T1 or Frame Relay T1 interface.

¹ Effective April 28, 2007, Integrated Access Service is not available to newly subscribed AT&T Business Network customers.
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7.15 Integrated Access Service (continued)

B. Integrated Digital Trunks Service

Integrated Digital Trunks service is a fractional digital switched service that provides trunk connections from an end user's Private Branch Exchange or capable Key System to the Company Switch Port. The customer may opt to utilize Integrated Digital Trunks service for outgoing calls only (DOD), incoming calls only (DID), or a combination of both inbound and outbound calls. When the customer elects to utilize Integrated Digital Trunks service for both inbound and outbound calls, they may choose Two-Way service which allows incoming calls to an attendant only or they can elect to utilize DID/DOD service which allows incoming calls to be terminated directly to an end user behind a PBX or capable Key System. When DID or DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Per subscribed Rate Center, the customer is required to subscribe to a sufficient number of trunks or channels so as not to degrade the Company's network below an incoming call completion rate of 99%. The call completion rate is based on an average of the busy hours occurring during the customer's busiest hours during the billing cycle. Once the service has been established, the Company may require the customer to increase the number of Integrated Digital Trunks or channels to satisfy the call completion criteria listed above.

Customers subscribing to this service must have AT&T channelized SINA or Frame Relay T1 with spare channels and M24 Multiplexing, and must have CPE Multiplexer equipment that provides voice trunk and/or channel signaling.

For Integrated Digital Trunks, the customer's M24/Channel Bank must provide a T1 interface to the customer's digital trunk interface in the PBX.

Refer to the PRICE LIST for rates and charges.

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7.15 Integrated Access Service (continued)

Customers subscribing to this service are required to pay the monthly recurring rates for Integrated Digital Trunks, Business Lines and Business Trunks Services as specified in the PRICE SCHEDULE whether or not all implemented, optional, or enhanced features are activated at the time of initial installation of Integrated Access Service. A non-recurring charge will apply when a customer elects to activate any implemented or optional feature subsequent to initial installation. Optional features carry an additional monthly recurring charge and an additional initial installation fee.

A customer may elect to subscribe to Integrated Access Service optional features at initial installation or subsequent to initial installation, subject to the applicable recurring and additional non-recurring charges.

Standard line treatment options for blocking apply to all lines, as well as standard 4 digit dialing plans for internal Integrated Access Service system calling.

All features offered for use with AT&T Business Lines and Trunks and AT&T Digital Trunks are available for use with Integrated Access Service at the rates and charges specified in the PRICE LIST.

7.16 Reserved For Future Use

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7. AT&T LOCAL EXCHANGE SERVICES

7.17 AT&T Enhanced Redirect Solution¹ (AERS)

7.17.1 Description

AT&T Enhanced Redirect Solution will provide customers the ability to redirect incoming telephone numbers in the event their primary location is unavailable. AERS also provides the additional capability to redirect incoming traffic to a predefined redirect option within two minutes of completing the control call. Customers will be able to define and control how to route critical calls in the event of an emergency.

AERS provides the capability for the customer to predefine redirect telephone numbers for each incoming telephone number at their location. Calls can be redirected to any ten-digit North American Number Plan (NANP) telephone including toll-free numbers. The customer controls when to invoke and when to restore AERS via a telephone number or control activation number. However, the customer cannot revise the predefined redirect options without a service order.

The customer can create up to nine options including eight redirect options for each Customer Group. A Customer Group is a list of incoming telephone numbers and the customer can have up to 20 Customer Groups per customer location dependent on the total number of telephone numbers being redirected.

When a redirect option is invoked, all incoming telephone numbers within the Customer Group will be redirected to their respective numbers. Customers must use service orders to update Customer Group telephone numbers or redirect options within the Customer Group.

The location that receives the redirected calls must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with the exchange or toll service. In the event that there is interference with exchange or toll service, AT&T reserves the right to disconnect any redirect option immediately.

The customer controlled redirect option is available for business lines and trunks as well as incoming telephone numbers to a PBX or other CPE.

¹ Effective April 28, 2007, AT&T Enhanced Redirect Solution is not available to newly subscribed AT&T Business Network customers.

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7. AT&T LOCAL EXCHANGE SERVICES

7.17 AT&T Enhanced Redirect Solution (AERS) (continued)

7.17.1 Description (continued)

AERS calls must be redirected to a customer designated location or telephone number, an Interexchange carrier's point of presence, a voice mail system, an announcement, or an auto attendant system. A redirected telephone number cannot be used to trigger a call to be redirected to another redirecting telephone number.

It is the responsibility of the customer to obtain, when appropriate, any necessary permission of the party to whom the calls will be redirected. AT&T assumes no liability to the customer for the redirecting of calls.

AERS is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, AT&T reserves the right to disconnect the service immediately and bill all appropriate toll charges.

Charges for the call between customer numbers equipped with redirection and the number to which the calls are redirected are the responsibility of the customer. The customer will be billed on a usage per call/minutes of use (MOU) basis or flat rates based on MOU.

Refer to the PRICE LIST for rates and charges.

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7. AT&T LOCAL EXCHANGE SERVICES

7.17 AT&T Enhanced Redirect Solution (AERS) (continued)

7.17.2 Limitations

A. AERS supports redirection of incoming call traffic only. It does not provide an alternate means for outbound calling in the event there is a failure in the local loop. In addition, AERS will not protect against failures in the local serving office.

B. Due to technical limitations, AERS cannot redirect calls that are placed within internal company private network.

Example: An AERS customer whose incoming Telephone Numbers (ITNs) are part of a private network could have calls from outside parties sent to the Redirected Telephone Number (RTN) for that ITN, but calls from other stations on the customer's private network (i.e. an employee in another office) would continue to be completed to the ITN.

Calls to ITNs that have been subscribed to a Terminating Switched Access Arrangement or Access Value Arrangement cannot be redirected under AERS. Additionally, AERS may not be able to redirect calls in cases where the ITN is subject to authorization/account codes, Toll Deny, or similar dialing limitations for the origination of calls.

C. Each AERS Customer Group must be maintained for a minimum of twelve (12) full months of billing. In the event that an AERS Customer Group is terminated for any reason before completing a stated in the PRICE LIST shall be applied for each such terminated Customer Group.

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9. AT&T DIGITAL LINK

9.1 Description

9.1.1 General

AT&T Digital Link is a Local Exchange Service which permits outward and inward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD), Direct Inward Dialing (DID) and Main Listed Number¹ (MLN) over dedicated digital facilities (as described in AT&T's Business Services Guide) and Originating Toll Free Service 8YY. The Customer's premises must have a Customer provided compatible Private Branch Exchange (PBX) system or multiline terminating system to originate and terminate the calls. AT&T Digital Link also permits outward local calling capability from a Customer's premises utilizing Direct Outward Dialing (DOD) over an external Local Exchange Company (LEC) provided Centrex Service. The Customer will be responsible for obtaining all necessary Centrex Service Automatic Route Selection (ARS) reprogramming. DOD, DID, 8YY and MLN* capability is available where facilities and operating systems exist.

AT&T Digital Link Service (ADL) supports both line and trunk applications for customers. The Company will determine whether a Customer requires a line or a trunk application based upon:

- 1) the quantity of telephone numbers at a customer location and
- 2) Customer's existing service requirements, unless Customer requests a change to existing requirements.

Line applications exhibit lower levels of network occupancy. With line applications there is commonly a relationship of one (1) telephone number per channel.

To adjust for the levels of Customer usage, AT&T will apply a ratio of DID Channel charges to telephone numbers. The specific ratio(s) to be applied is located in the Price List. The Customer may request a full facility charge as an alternative to multiple channel charges.

Trunk applications typically exhibit a multiple telephone numbers per channel relationship. Charges will apply in a ratio of one (1) DID Channel charge per trunk. The Customer may request a full facility charge as an alternative to multiple channel charges.

¹Main Listed Number (MLN) is not available for new installations after July 7, 2003.

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.1 General (continued)

AT&T Digital Link is only available at locations where Customers subscribe to one or more of the following intrastate services provided under this Company's Local Exchange Services Tariff:

AT&T SDN OneNet Service
Software Defined Network Service
AT&T Business Network-UniPlan® Service - Dedicated Service
AT&T Business Network-UniPlan Basic Service Option
AT&T Business Network-UniPlan Service FlatRate Pricing Option
AT&T Business Network-UniPlan OneRate Service Option
AT&T Business Network-UniPlan OneRate Service Option II
AT&T Virtual Telecommunications Network Service (VTNS)
AT&T CustomNet™ Service - Special Access
AT&T State Calling Service
AT&T Business Network Service
ACC Business

AT&T Digital Link calls using special access will be rated from the originating rate center to the terminating rate center. AT&T Digital Link does not include any of the following: Operator Assisted Services, Special Access Codes, or Special Service Codes. The Customer is responsible for securing individual business lines, or other appropriate facilities, to access these services and/or codes, including:

Conference Calls

Calls to Special Service Codes including 500, 700, 900, 976, or N11 (where N = 2-6 and 8-9) or other Special Access Codes that may be created

AT&T Digital Link Customers cannot receive Person to Person calls, Collect calls, and Third Number Billed calls.

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.2 AT&T Digital Link Direct Outward Dialing Service (DOD)

AT&T Digital Link Direct Outward Dialing Service provides outward calling from the Customer's premises to the telecommunications network. Two Calling Plans are available with DOD service. The Customer may subscribe to either the Usage Based Calling Plan or the Flat Rate Calling Plan. The Flat Rate Calling Plan is available only to customers whose AT&T Digital Link Service at a given location is associated with one of the following Long Distance services:

- AT&T Software Defined Network Service
- AT&T SDN OneNet Service
- AT&T Business Network-UniPlan Service - Dedicated Access
- AT&T Business Network-UniPlan Basic Service Option
- AT&T Business Network-UniPlan Service Flat Rate Pricing Option
- AT&T Business Network-UniPlan OneRate Service Option
- AT&T Business Network-UniPlan OneRate Service Option II
- AT&T Virtual Telecommunications Network Service (VTNS) (non-ISDN)
- AT&T Virtual Telecommunications Network Service (VTNS) (ISDN)
- AT&T State Calling Service
- ACC Business Service
- AT&T Business Network Service

Customers with multiple locations in a state may select either the Usage Calling Plan or if otherwise qualified, the Flat Rate Calling Plan for each location. Customers who do not make a selection will automatically receive the Usage Calling Plan. DOD is only furnished where facilities exist.

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID)

AT&T Digital Link Direct Inward Dialing Service provides inward calling service from the telecommunications network to the Customer's premises for use in connection with PBX dial switching equipment. DID is not available with an external LEC provided Centrex Service. Unless otherwise requested by the Customer, DID service transmits the dialed digits for all incoming calls to the Customer's PBX or multi-line terminating system allowing the Customer's PBX or multi-line terminating system to route the incoming calls to the desired station(s). In order to subscribe to DID Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link Direct Inward Dialing Service requires a subscription to DID number groups. When dialed, these numbers are routed over available DID arranged channels of the digital access facilities to the Customer's premises. DID number groups may be ordered in an initial group of 20 and additional groups of 10. Additionally, Customers may request less than 20 DID numbers for a particular facility.

AT&T Digital Link DID Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) (continued)

A. AT&T Incoming Call Re-Direct

AT&T Digital Link (ADL) Direct Inward Dialing (DID) Customers may choose to redirect their incoming calls to an alternate ADL DID location within the local calling area, designated by the Customer, for completion during a network failure lasting more than four hours, a customer premise problem that causes an out-of-service condition, or a customer-scheduled interruption.

When re-directing calls the Customer will be responsible for ensuring that the receiving number(s) has the necessary capacity to handle the additional calling load. The Customer may re-direct their calls to either a single number or multiple numbers. If the customer opts to direct their calls to more than one number, the customer may re-direct up to five numbers to be routed to a maximum of five alternate routing numbers. The choice of five alternate routing numbers is applicable per location T1.5, not per trunk group (a "limited re-direct"). If the customer opts to direct their calls to a single number, the customer may re-direct any portion of their numbers to that single routing number (a "complete redirect").

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.3 AT&T Digital Link Direct Inward Dialing Service (DID) (continued)

B. Emergency Routing

If the Company determines that an out-of-service condition cannot be resolved within four hours, the Company will attempt to implement an alternative routing limited re-direct within one hour. When line ranges are involved in a complete re-direct, implementation times may be longer. The Company will attempt to re-direct sequential ranges with a quantity of 800 telephone numbers or less within 2 hours. Non-sequential ranges or sequential ranges in excess of 800 telephone numbers may require additional time. The Company will provide the customer a targeted completion time when the determination to implement Call Re-Direct is made. If the out-of-service condition is a result of an AT&T local access or an AT&T network failure, emergency routing will be available at no charge. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

If the out-of-service condition is not due to an AT&T network failure, the customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being re-directed. The customer must inform AT&T when the out-of-service condition is remedied. The re-direction will be cancelled and the original routing restored upon the earlier of (a) resolution of the out-of-service condition or (b) one week after re-direction is implemented.

C. Customer-Scheduled Routing

A Customer may request, up to 6 times per year, that their calls be re-directed to an alternate location if conditions at their premise, e.g. a scheduled power shut down or disconnection of equipment, will result in an out of service condition. Customer-scheduled routing will be implemented at the discretion of the Company. The Customer is responsible for informing the Company of the timing and duration of the Call Re-Direct and must request the Call Re-Direct a minimum of 48 hours prior to the requested time of implementation. The Customer will be charged \$200 for each number, up to a maximum of five, to which the calls are being directed. The re-direction may be left in place for a maximum time period of one week.

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.4 AT&T Digital Link Main Listed Number^{1, 2} (MLN)

AT&T Digital Link Main Listed Number Service provides inward calling service from the telecommunications network to the Customer's premises. MLN is not available with an external LEC provided Centrex Service. MLN Service will terminate at the Customer's PBX or multiline terminating system by way of the Customer's main listed number. This main listed number will be the Customer's only published and dialable AT&T Digital Link Service number. The incoming call will be completed to the called station via a prompt by an auto attendant (the PBX) or via an attending agent. In order to subscribe to MLN Service, the Customer must also subscribe to DOD Service.

AT&T Digital Link MLN Service is not available to Customers with Terminating Switched Access Arrangement functionality or Access Value Arrangement functionality with AT&T.

The Customer will make available to AT&T sufficient capacity on the dedicated digital facilities between its premises and AT&T's network to allow AT&T to terminate all calls to that Customer, including calls originated by Interexchange Carriers and other local service providers.

9.1.5 AT&T Digital Link Originating Toll Free Service (8YY)

AT&T Digital Link Originating Toll Free Service provides outward calling from the Customer's premise to Toll Free numbers. ADL 8YY service is only furnished where facilities exist. In order to subscribe to ADL 8YY service, the customer must also subscribe to DOD service.

¹ AT&T Digital Link MLN Service is only available to Customers (a) where the MLN Service was installed and operating on or before July 7, 2003, (b) where no additional telephone numbers are added to the MLN Service (resulting in multiple inbound numbers) after July 7, 2003, and (c) where the inbound MLN telephone number is not moved to a new location after July 7, 2003 ("Grandfathered MLN Service"). A Grandfathered MLN Service, which no longer satisfies one or more of the preceding conditions shall be reclassified as an AT&T Digital Link Direct Inward Dialing Service and shall be subject to the applicable monthly recurring charges. A Customer of a Grandfathered MLN Service may not order additional MLN Services to new locations, but may retain its Grandfathered MLN Services at existing locations provided that the applicable conditions are met.

² Main Listed Number (MLN) is not available for new installations after July 7, 2003.

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9. AT&T DIGITAL LINK

9.1 Description (continued)

9.1.6 Local Number Portability Service

Local Number Portability (LNP) Service provides end users of telecommunication service, where facilities permit, the ability to retain their existing telephone number when switching from one local exchange service provider to another provided that the end user Customer remains within the same rate center.

LNP Service provides for the completion of all calls to ported telephone numbers, as described above, regardless of where the call originates.

9.2 Regulations

Provision of AT&T Digital Link: AT&T Digital Link may be utilized by Customers only for the completion of AT&T local calls that both originate and terminate within the AT&T Digital Link Local Service Area. Calls which terminate or originate outside the AT&T Digital Link Local Service Area are provided under other appropriate tariffs.

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9. AT&T DIGITAL LINK

9.3 Rates and Charges

ADL calls using dedicated access will be rated from the originating rate center to the terminating rate center.

- A. ADL DID and MLN rates include non-recurring and monthly recurring charges. Main Listed Number (MLN) has been grandfathered and is not available for modifications to existing locations or for new installations as of the grandfathered date specified in Section 9.1.4.
- B. ADL DOD Usage Calling Plan rates include usage based charges which are billed in arrears and apply to all DOD calls. DOD usage charges are determined by the time periods below.

Direct Inward Dialing Service Trunk Establishment Charges are waived for new AT&T Digital Link DID Customer locations.

C. Flat Rate Calling Plan

ADL Flat Rate Calling Plan allows the customer to place calls within the Local Calling Area for a fixed monthly fee billed in advance. Charges are based upon a combination of the Flat Rate Calling Plan selected by the customer, the facility capacity used by the customer and the customer's associated long distance plan for each location. The fixed monthly fee is based upon an equivalent of Full DS1 and/or Half DS1 for all Flat Rate Calling Plans except as noted below for VTNS Services. AT&T Digital Link Flat Rate Calling Plans are subject to a usage limit of 80,000 local outbound minutes per Full T1/PRI per month, or where applicable, a usage limit of 40,000 local outbound minutes per Half T1/PRI per month. The company may charge the Flat Rate monthly recurring charge for each additional half or full T1/PRI that would be needed to ensure enforcement of the usage limit. Facility capacity for customers whose ADL service is associated with VTNS (ISDN) will be calculated based upon DS0s with a minimum quantity of 12 DS0s (Half DS1) or 24 DS0s (Full DS1) and in multiples of Half DS1 or Full DS1 thereafter. Facility capacity for customers whose ADL service is associated with VTNS (non-ISDN) will be calculated based upon a minimum of 12 channels of DOD Flat Rate per trunk group (Half DS1 of Flat Rate). Channel quantities greater than 12 on a trunk group can be ordered individually and will incur the appropriate incremental number of DOD Flat Rate channel charges; however, all voice channels in such trunk group must be provisioned with DOD Flat Rate. VTNS (non-ISDN) customers who order a minimum of 12 Channels of Half DS1 will be entitled to 40,000 minutes of Flat Rate calling usage per calendar month. Additional DS0 channels purchased will provide 3,000 incremental minutes of Flat Rate calling usage per DS0 per calendar month.

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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

C. Flat Rate Calling Plan (continued)

Monitoring Usage

The company reserves the right to audit customer's usage for the above conditions. With the exception of ACC Business customers, the Flat Rate customer's local outbound usage will be monitored on a rolling three (3) calendar month period. If for three consecutive months, based on the Flat Rate Calling Plan and quantity purchased, a customer's local outbound usage exceeds the thresholds identified above, then AT&T reserves the right to move the customer to the Flat Rate billing increment needed to support the customer's average minutes of use. For ACC Business customers, Flat Rate local outbound usage will be monitored on a monthly basis.

| Service | Maximum Rate per Month | |
|-----------------------------------------------|---------------------------|--------------|
| | Per-DSP | |
| VTNS (non- ISDN) | \$38.80 | |
| | Per-Half DS1 | Per-Full DS1 |
| VTNS (non- ISDN) | \$795.60 | N/A |
| VTNS (ISDN) | \$795.60 | \$1590.00 |
| Software Defined Network | \$1019.25 | \$1590.00 |
| AT&T SDN OneNet Service | \$1019.25 | \$1590.00 |
| AT&T Uniplan Service - Dedicated Access | \$1019.25 | \$1590.00 |
| AT&T Uniplan Basic Service Option | \$1019.25 | \$1590.00 |
| AT&T Uniplan Service Flat Rate Pricing Option | \$1019.25 | \$1590.00 |
| AT&T Uniplan OneRate Service Option | \$1019.25 | \$1590.00 |
| AT&T Uniplan OneRate Service Option II | \$1019.25 | \$1590.00 |
| State Calling Service | \$1019.25 | \$1590.00 |
| ACC Business Service | N/A | \$1170.00 |
| AT&T Business Network Service | \$1019.25 | \$1590.00 |

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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.1 Time Periods

Day, Evening, and Night/Weekend rates apply as follows for AT&T Digital Link calls associated with:

AT&T SDN OneNet Service
Software Defined Network Service
AT&T Business Network-UniPlan Service-Special Access
AT&T Business Network-UniPlan Basic Service Option - Special Access
AT&T Business Network-UniPlan Service FlatRate Pricing Option - Special Access
AT&T Business Network-UniPlan OneRate Service-Special Access
AT&T Business Network-UniPlan OneRate Service Pricing Option II
AT&T Virtual Telecommunications Network Service (VTNS)
AT&T CustomNet Service-Special Access
State Calling Service
AT&T Business Network Service

| | From | To, But Not Including | Days Applicable |
|-------------------|---------|-----------------------|-----------------|
| Day | 8:00AM | 5:00PM | Monday - Friday |
| Evening | 5:00PM | 11:00PM | Sunday - Friday |
| Night/ Weekend | 11:00PM | 8:00AM | All days |
| | 8:00AM | 11:00PM | Saturday |
| | 8:00AM | 5:00PM | Sunday |

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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.2 Software Defined Network Service

The following rates are applicable for AT&T Digital Link calls provided in connection with Software Defined Network Service, Schedule B. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0333 | \$0.0333 | \$0.0333 | \$0.0111 | \$0.0111 | \$0.0111 |
| Rest of State | \$0.0333 | \$0.0333 | \$0.0333 | \$0.0111 | \$0.0111 | \$0.0111 |

9.3.3 AT&T Business Network-UniPlan Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Service - Dedicated Access. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0108 | \$0.0108 | \$0.0108 |
| Rest of State | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0108 | \$0.0108 | \$0.0108 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.4 AT&T Business Network-UniPlan Basic Service Option

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan Basic Service Option - Dedicated Access. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0117 | \$0.0117 | \$0.0117 |
| Rest of State | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0117 | \$0.0117 | \$0.0117 |

9.3.5 AT&T Business Network-UniPlan Service FlatRate Pricing Option

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T UniPlan Service FlatRate Pricing Option - Dedicated Access. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0630 | \$0.0630 | \$0.0630 | \$0.0021 | \$0.0021 | \$0.0021 |
| Rest of State | \$0.0630 | \$0.0630 | \$0.0630 | \$0.0021 | \$0.0021 | \$0.0021 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.6 AT&T Business Network-UniPlan OneRate Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service - Dedicated Access. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0018 | \$0.0018 | \$0.0018 |
| Rest of State | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0018 | \$0.0018 | \$0.0018 |

9.3.7 AT&T Business Network-UniPlan OneRate Pricing Option II Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network-UniPlan OneRate Service Pricing Option II - Dedicated Access. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0018 | \$0.0018 | \$0.0018 |
| Rest of State | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0018 | \$0.0018 | \$0.0018 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.8 AT&T State Calling Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T State Calling Service Schedule B. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0279 | \$0.0279 | \$0.0279 | \$0.0093 | \$0.0093 | \$0.0093 |
| Rest of State | \$0.0279 | \$0.0279 | \$0.0279 | \$0.0093 | \$0.0093 | \$0.0093 |

9.3.9 AT&T Virtual Telecommunications Network Service (VTNS)

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Virtual Telecommunications Network Service, Schedule B1. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0315 | \$0.0315 | \$0.0315 | \$0.0105 | \$0.0105 | \$0.0105 |
| Rest of State | \$0.0315 | \$0.0315 | \$0.0315 | \$0.0093 | \$0.0093 | \$0.0093 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.10 AT&T CustomNet Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T CustomNet Service - Dedicated Access. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0630 | \$0.0630 | \$0.0630 | \$0.0021 | \$0.0021 | \$0.0021 |
| Rest of State | \$0.0630 | \$0.0630 | \$0.0630 | \$0.0021 | \$0.0021 | \$0.0021 |

9.3.11 AT&T Business Network Service²

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T Business Network Service. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Maximum Rates¹

| LATA | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|---------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0018 | \$0.0018 | \$0.0018 |
| Rest of State | \$0.0540 | \$0.0540 | \$0.0540 | \$0.0018 | \$0.0018 | \$0.0018 |

¹ See Price List for current rates.

² AT&T Business Network Service usage rates are available only when the Calling Party Number is the same as the Billing Telephone Number (BTN) or the Local Account Number Identifier (LANI).

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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.12 AT&T SDN OneNet Service

The following rates are applicable for AT&T Digital Link calls provided in connection with AT&T SDN OneNet Service, Schedule B. Calls originating in LATA 666 will utilize a Local Service Area, as described in Section 3.2 of this tariff of 0-31 miles. Calls originating in the Rest of the State will utilize a Local Service Area of 0-47 miles. Except where otherwise specified, the AT&T Digital Link will utilize a Local Service Area, as described in Section 3.2 of this tariff, of 0-47 miles.

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each Digital Link call made by a OneNet customer is \$.01.

Maximum Rates¹

| LATA | Initial | | | Each Additional | | |
|---------------|------------------------|-----------------------|----------|-----------------|----------|----------|
| | 18 Seconds or Fraction | 6 Seconds or Fraction | | Day | | |
| | Day | Eve | N/W | Day | Eve | N/W |
| 666 | \$0.0333 | \$0.0333 | \$0.0333 | \$0.0111 | \$0.0111 | \$0.0111 |
| Rest of State | \$0.0333 | \$0.0333 | \$0.0333 | \$0.0111 | \$0.0111 | \$0.0111 |

9.3.13 Reserved for Future Use

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.3 Rates and Charges (continued)

9.3.14 AT&T Digital Link DID and MLN Services

| Service | Maximum ¹ | |
|------------------------------------------------------------------------------------------------------------|----------------------|----------------------|
| | Rate Per Month | Non-Recurring Charge |
| Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped) (OR) | \$121.50 | |
| Direct Inward Dialing Service (DID) (per Digital Facility so equipped) | \$1215.00 | |
| Initial Direct Inward Dialing Service Number Group of 20 | \$9.00 | |
| Additional Direct Inward Dialing Service Number Group of 10 | \$4.50 | |
| DID Service Establishment Charge ² (initial order) | | \$1500.00 |
| Subsequent additions or rearrangements of DID Service Terminations (per order) | | \$300.00 |
| Main Listed Number Service ³ (MLN) (per channel of the Digital Facility so equipped) (OR) | \$0.00 | |
| Main Listed Number Service ³ (MLN) (per Digital Facility so equipped) | \$0.00 | |
| MLN Service Establishment Charge ³ (initial order) | | \$0.00 |
| Subsequent additions or rearrangements of MLN ³ Service Terminations (per order) | | \$0.00 |
| Local Number Portability ⁴ (per channel) | \$0.18 | |

¹ See Price List for current rates.

² Direct Inward Dialing Service Trunk Establishment Charge is waived for new AT&T Digital Link DID Customer locations.

³ For Grandfathered MLN Services Only. Not available for new installations after July 7, 2003

⁴ For OneNet, SDN and VTNS Customers, this service charge will be assessed on all lines beginning October 24, 2003 and concluding on October 24, 2008. AT&T agrees to impute these new LNP maximum rates into our ADL monthly recurring rates for the purpose of calculating whether or not any future proposed rate increases would exceed maximum rates.

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9. AT&T DIGITAL LINK

9.4 Service Quality Guarantees

9.4.1 General

AT&T will provide a Service Quality Guarantee to AT&T Digital Link Customers. As specified in each individual guarantee, AT&T will offer a credit or delivery by an alternate means when AT&T Digital Link does not meet the Customer's quality expectations. Services Quality Guarantees are not available to AT&T Digital Link Customers who subscribe to ACC Business Service.

AT&T Digital Link Customers who are not satisfied with the quality of a call made over the Customer's subscribed service or are not satisfied with AT&T's efforts to restore an interrupted service or meet a service installation due date must contact AT&T and report their dissatisfaction in order to receive the Service Quality Guarantee Credit.

These AT&T Service Quality Guarantees are in lieu of any credits specified under this tariff. In the event that a Customer is eligible for credits under this tariff and another AT&T tariff, the Customer will only receive the larger of the two credits.

AT&T Digital Link Call Satisfaction Guarantee, Service Interruption Satisfaction Guarantee, and Installation Satisfaction Guarantee apply only to AT&T Digital Link Customers who also subscribe to AT&T SDN OneNet Service, Software Defined Network Service, AT&T Business Network-UniPlan Service, AT&T CustomNet Service or AT&T Business Network Service provided under this Company's Custom Network Services Tariff.

AT&T Digital Link FAX Performance Guarantee applies only to AT&T Digital Link Customers who also subscribe to AT&T Business Network-UniPlan Service, AT&T CustomNet Service or AT&T Business Network Service provided under this Company's Custom Network Services Tariff.

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9. AT&T DIGITAL LINK

9.4 Service Quality Guarantees (continued)

9.4.2 Call Satisfaction Guarantee

Credit under this guarantee will be calculated based on eligible AT&T Digital Link Direct Outward Dial calls. A credit equal to the tariff charges for the reported local calls up to a maximum of 30 minutes per month will apply.

1. There is a maximum of one credit per reported call.
2. The credit will be applied to the net monthly billed charges for the Customers' subscribed service.
3. For AT&T CustomNet Service Customers, there is a maximum credit of \$50.00 per Main Billed Account per 12-month period. Such period will begin with the full billing month in which the Customer receives their first credit under this guarantee.
4. Customers receiving credit under this Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee

A. Service Interruption Satisfaction Guarantee

A credit will apply as specified in 9.4.3.C. following when the Customer is not satisfied with the Company's efforts to restore service which has been interrupted due to the performance of AT&T's tariffed service to one or more locations of the Customer.

B. Installation Satisfaction Guarantee

A credit will apply as specified in 9.4.3.C. following when AT&T does not meet the installation due date agreed to by AT&T and the Customer is not satisfied with AT&T's efforts to meet the service installation due date.

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9. AT&T DIGITAL LINK

9.4 Service Quality Guarantees (continued)

9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee (continued)

C. Application of Credit

Credit will be applied based on the Customer subscribed AT&T service specified below. The credit will be equal to the lower of: the credit per location specified herein, the highest monthly billing for the Customers' most recent three full billing months for the location affected; or the amount billed on the Customer's first full month's billing statement for the location affected if the Customer has subscribed to the service for less than three full billing months. The credit will be applied for each event described in 9.4.3.A. and B above subject to a maximum credit per Service Type per Main Billed Account, per twelve-month period. Each Service Type is specified below. Such period will begin with the first full billing month in which the Customer receives its first credit. Multiple Main Billed Accounts per Service Type of the same Customer are considered as one billing account for the application of the maximum twelve-month credit per Customer billing account. The maximum twelve-month credit will be based on the total of all credits applied for both the Service Interruption Satisfaction Credit and the Installation Satisfaction Credit. Credit will be issued to the Customer within three full billing months after the Customer has reported its dissatisfaction to the Company. Customers receiving credit under either the Service Interruption Satisfaction Guarantee or the Installation Satisfaction Guarantee are not entitled to any other Service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff.

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9. AT&T DIGITAL LINK

9.4 Service Quality Guarantees (continued)

9.4.3 Service Interruption Satisfaction Guarantee and Installation Satisfaction Guarantee (continued)

C. Application of Credit (continued)

Following is the schedule of credit applicable to eligible services, per Service Type, per Main Billed Account

| AT&T Service Type | Maximum Credit Per Service Type Per Location Per Event |
|----------------------------------|--------------------------------------------------------------|
| AT&T CustomNet Service | \$25.00 |
| AT&T UniPlan Services | \$300.00 |
| AT&T Business Network Service | \$300.00 |
| Software Defined Network Service | \$300.00 |
| AT&T SDN OneNet Service | \$300.00 |

| AT&T Service Type | Maximum 12-Month Credit Per Service Type for Main Billed Account |
|----------------------------------|------------------------------------------------------------------------|
| AT&T CustomNet Service | \$300.00 |
| AT&T UniPlan Services | \$2,000.00 |
| AT&T Business Network Service | \$2,000.00 |
| Software Defined Network Service | \$5,100.00 |
| AT&T SDN OneNet Service | \$5,100.00 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.4 Service Quality Guarantees (continued)

9.4.4 AT&T FAX Performance Guarantee

A. General

AT&T will provide the FAX Performance Guarantee (FPG) to AT&T Digital Link Customers who have encountered a failure to transmit a FAX utilizing AT&T Digital Link Service. The FPG that provides for delivery of the Customer's local FAX transmission utilizing AT&T's domestic switched network or by way of an alternative method (as described in 9.4.4.D. following), if deemed appropriate, in order to meet the Customer's business needs. AT&T's domestic switched network is defined as the collection of network facilities and equipment used to transport AT&T's domestic calls, excluding Customer Premises Equipment (CPE) and Enhanced Services.

B. Eligibility

The FPG applies to Customers who subscribe to AT&T Business Network-UniPlan Service or AT&T CustomNet Service. The FPG will not apply to calls placed by means of wireless access (including but not limited to cellular access).

Customers receiving credit under this Guarantee are not entitled to any other service Quality Guarantees or any other compensation for unsatisfactory service provided in this tariff

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9. AT&T DIGITAL LINK

9.4 Service Quality Guarantees (continued)

9.4.4 AT&T FAX Performance Guarantee (continued)

C. Description

If an eligible FAX call, as described above fails, the FPG will provide Customer assistance through the Domestic FAX Service Center (DFSC) twenty-four hours a day, seven days a week. Access to the DFSC is by way of a toll-free number at no cost to the Customer. The DFSC provides an analyst who will work with the Customer to isolate and resolve the trouble. Unless it is determined that the cause of the problem is Customer premises equipment related, the DFSC will initially attempt to re-FAX the document via AT&T's equipment. If that fails, the DFSC will offer to place the Customer in touch with a Domestic Express Delivery Service of AT&T's choice, to deliver the FAX in accordance with the arrangements agreed to by the Customer and the Domestic Express Delivery Service, at AT&T's expense up to the annual maximum number of documents per Customer per calendar year, as specified in 9.4.4.D. following, for the Type of AT&T service on which the FAX delivery trouble occurred. The value of the Domestic Express Delivery service will not exceed \$50.00 per document.

A Customer document is defined as printed material containing text and/or graphics, of up to 50 pages, 8 1/2" x 11" in size. Larger numbers of pages shall be considered multiple documents.

D. Domestic Express Delivery Alternative

The maximum annual number of documents to be offered to any Customer per calendar year under the Section preceding, for the listed AT&T service on which the FAX delivery trouble occurred, will be as follows:

| AT&T Service Type | Maximum Documents Per Customer Per Calendar Year |
|---------------------------------------|--------------------------------------------------|
| AT&T CustomNet Service | 2 |
| AT&T Business Network-UniPlan Service | 8 |
| AT&T Business Network Service | 8 |

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9. AT&T DIGITAL LINK

9.5 Directory Listings

Customers who subscribe to only the outbound calling service (DOD) of AT&T Digital Link are not provided with Directory Listings. Customers who subscribe to either Direct Inward Dialing (DID) or Main Listed Number (MLN) Service of AT&T Digital Link receive Directory Listing(s) as follows:

9.5.1 General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing directories or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Digital Link Service under this tariff, for the purposes of resale to other parties, wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings. AT&T shall not be liable to the Customer for any damages arising from errors or omissions in connection with such Directory Listings that directly or indirectly are the result of errors or omissions made by the Customer in collecting or transmitting such information to AT&T.

The Company, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the results of the publication of such listings in its directories, nor will the Company be a party to controversies arising between customers or others as a result of such publication.

The Company has the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby.

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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.2 Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory which serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing of the main number.

| | Maximum ¹ | |
|--------------|----------------------|----------------|
| | Non-Recurring Charge | Monthly Charge |
| Main Listing | No Charge | No Charge |

9.5.3 Additional Listings

The term Additional Listing denotes any white pages listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

- If the Customer is a partnership or a firm, names of partners or members of the firm;
- If the Customer is a corporation, names of officers of the Corporation;
- For any business establishment, names of associates or employees of the establishment.

Additional Listings may also be the bona fide names of firms or corporations which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

| | Maximum ¹ |
|--------------------|----------------------|
| | Monthly Charge |
| Additional Listing | \$4.50 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.4 Other White Pages Listings

Other White Pages Listings are types of Additional Listings that can appear in white page directory where the Customer also has a Main or standard Additional Listing.

A. Alternate Listings

1. An Alternate Listing refers calling parties to an alternate number at certain hours or certain days or if no answer is received on a call to the first number.
2. The alternate number may be that of a different service of the same customer or of a service furnished a different customer. In the latter case, the customer desiring the Alternate Listing must have the consent of the other customer.
3. The service of the alternate number may be either business or residence.
4. Alternate Listings take the same classification as the service with which such listings are furnished. The rate is applied on the basis of one additional listing charge for each telephone number referred to in the Alternate Listing.

| | Maximum ¹ |
|-------------------|----------------------|
| | Monthly Charge |
| Alternate Listing | \$4.50 |

B. Informational Listings

Additional material (non-promotional in nature) that is included with a main, additional or foreign directory listing and is necessary for the proper routing of calls. The main and additional listing consists of the name, a designation or title, if appropriate, address (unless omitted) and a telephone number. Any information in addition to this is considered an informational listing.

| | Maximum ¹ |
|-----------------------|----------------------|
| | Monthly Charge |
| Informational Listing | \$4.50 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.4 Other White Pages Listings (continued)

C. Alpha Listings

After the main listing is listed numerically, an alpha listing can be provided with all or part of the numbers being represented by letters of the alphabet.

| | Maximum ¹ |
|---------------|----------------------|
| | Monthly Charge |
| Alpha Listing | \$4.50 |

D. Duplicate Listings

Duplicate listings are listings of other names by which the customer is known, including nicknames, pen names, stage names, abbreviated names and names which are commonly spelled in more than one way, and rearrangements of names. Such listings are furnished only in those cases in which, in the opinion of the Company, they are necessary for the proper identification of the customer and are not desired for the purpose of securing preferential position in the directory or for advertising purposes.

| | Maximum ¹ |
|-------------------|----------------------|
| | Monthly Charge |
| Duplicate Listing | \$4.50 |

E. Reference Listings

Reference listings are listings in the name by which the customer is commonly known, or in a name made obsolete by a change in firm name, with reference to the complete or new name, and may be provided when, in the opinion of the Company, the use will facilitate the handling of telephone calls.

| | Maximum ¹ |
|-------------------|----------------------|
| | Monthly Charge |
| Reference Listing | \$4.50 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.4 Other White Pages Listings (continued)

F. Foreign Listings

Foreign Listings are furnished at the request of the customer in the alphabetical directory of an exchange other than the one in which they would normally be shown.

| | Maximum ¹ |
|-----------------|----------------------|
| | Monthly Charge |
| Foreign Listing | \$4.50 |

G. Telephone Answering Service Bureau Listings

1. The Telephone Answering Service (TAS) bureau may subscribe for a business listing on its administrative service or a business listing on its DID Service for those patrons of the bureau who do not maintain place of business in the exchange and who do not have a requirement for service of their own. Such listings will not be provided when the purpose of listing and use of the TAS bureau's administrative service by a patron will result in the resale of the service. This condition is not intended to prohibit a bona fide Joint User Service.
2. TAS bureau listings must bear the same telephone number as the Main Listings. Such listings will be permitted on the first number only of a rotary number group of a DID telephone number.
3. The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service of the patrons.
4. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases the rates, terms and conditions for an Alternate Listing will apply.

| | Maximum ¹ |
|-------------|----------------------|
| | Monthly Charge |
| TAS Listing | \$4.50 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.4 Other White Pages Listings (continued)

H. Client Main Listings

Customers-of-record who resell/share Basic Local Exchange Service may obtain main listings in the alphabetical section of the telephone directory for their patrons and/or clients. The following terms and conditions apply to Client Main Listings:

1. The customer-of-record is responsible for the negotiation of the listing.
2. The charge for Client Main Listing will be billed to the customer-of-record.

| | Maximum ¹ | |
|---------------------|----------------------|----------------|
| | Non-Recurring Charge | Monthly Charge |
| Client Main Listing | No Charge | No Charge |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.5 Non-Published Listings

A. General

Non-Published telephone numbers are listed in neither directories nor Directory Assistance records available to the general public.

B. Regulations

The Company will complete incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Listing or the disclosing/non-disclosing of said Listing to any person.

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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.5 Non-Published Listings (continued)

B. Regulations (continued)

Non-published information may be released to emergency service providers, to customers who subscribe to Company offerings which require the information to provide service and bill their clients, or, to telephone customers who are billed for calls placed to or from non-published numbers and entries which collect for the billed services. Non-published names and/or telephone numbers may also be delivered to customers on a call basis.

Due to the limited supply of vacant telephone numbers, there may be situations where a number appears in the current directory under a prior subscriber's name.

The Company may disclose a non-published number to its authorized collection agents in order to collect amounts owed to the Company.

| | Maximum ¹ | |
|-----------------------|----------------------|----------------|
| | Non-Recurring Charge | Monthly Charge |
| Non-Published Listing | \$24.00 | \$4.50 |

¹ See Price List for current rates.
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9. AT&T DIGITAL LINK

9.5 Directory Listings (continued)

9.5.6 Non-Listed Listings

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

| | Maximum ¹ | |
|--------------------|----------------------|----------------|
| | Non-Recurring Charge | Monthly Charge |
| Non-Listed Listing | \$24.00 | \$3.50 |

¹ See Price List for current rates.
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10. RESERVED FOR FUTURE USE

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11. RESERVED FOR FUTURE USE

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12. RESERVED FOR FUTURE USE

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13. RESERVED FOR FUTURE USE

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4. Reserved for Future Use
5. Reserved for Future Use
6. Reserved for Future Use
7. AT&T Local Exchange Services
 - 7.1 Reserved for Future Use
 - 7.2 Monthly Recurring Charges
- A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option¹. Monthly recurring line and/or trunk charges include the Customer's local calling.

| Line/Trunk Charges | Per Month Charge | Installation Charge ² |
|-----------------------------------|------------------|----------------------------------|
| Per Main Business Line | \$34.55 | \$25.00 |
| Per Add'l Business Line | \$34.55 | \$25.00 |
| Per DOD Trunk | \$42.00 | \$25.00 |
| Per Two-Way Combo-Attendant Trunk | \$42.00 | \$25.00 |
| Per One Way In Local Trunk | \$42.00 | \$25.00 |
| Per DID Trunk | \$79.25 | \$25.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$2.70 | |
| Each add'l 10 Numbers | \$1.35 | |

Rounding of Charges

If the computed usage charges or credit for such charges include one-half cent or more, the fraction is rounded up to the next highest cent. Fractions of less than one-half cent are rounded down to the next whole cent, unless the cost of the call would total less than \$.01. The minimum charge for each intrastate OneNet¹ call is \$.01.

¹ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

² The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. The waiver only applies to AT&T Business Network Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

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7. AT&T Local Exchange Services (continued)

7.2 Monthly Recurring Charges (continued)

- B. Monthly Recurring Charges shown below apply to all other AT&T Local Exchange Services Customers.

All In One Plan A Flat Rate¹

| Line/Trunk Charges | Per Month Charge | Installation Charge |
|-----------------------------------|------------------|---------------------|
| Per Main Business Line | \$53.95 | \$35.00 |
| Per Add'l Business Line | \$53.95 | \$35.00 |
| Per DOD Trunk | \$38.50 | \$35.00 |
| Per Two-Way Combo-Attendant Trunk | \$38.50 | \$35.00 |
| Per One Way In Local Trunk | \$38.50 | \$35.00 |
| Per DID Trunk | \$83.50 | \$35.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$3.00 | |
| Each add'l 10 Numbers | \$1.50 | |

All In One Plan B Flat Rate²

| Line Charges | Per Month Charge | Installation Charge |
|-------------------------|------------------|---------------------|
| Per Main Business Line | \$53.95 | \$35.00 |
| Per Add'l Business Line | \$53.95 | \$35.00 |

All In One Plan K Flat Rate

| Line Charges | Per Month Charge | Installation Charge |
|-------------------------|------------------|---------------------|
| Per Main Business Line | \$43.40 | \$35.00 |
| Per Add'l Business Line | \$43.40 | \$35.00 |

Standard Installation and Service Order charges will be waived for new AT&T Local Exchange Service Customer.

¹ This plan is not available either under this tariff or through any AT&T Contract tariff or contract referencing this tariff to new customers who did not have it on order before March 31, 2003. Existing customers with this plan in effect or on order prior to March 31, 2003 will continue to receive service pursuant to the plan under existing conditions, including with respect to the addition of new lines to existing service, unless and until such customers request service pursuant to an alternate plan.

² Effective September 1, 2006, AT&T All In One Plan B Flat Rate is not available to newly subscribing customers. Existing customers with Plan B Flat Rate in effect or on order prior to September 1, 2006, may continue with their current plan under existing conditions. Existing customers may add new lines and/or features, but the addition of new locations is not permitted.

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7. AT&T Local Exchange Services (continued)

7.2 Monthly Recurring Charges (continued)

- C. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service¹.

| Line/Trunk Charges | Per Month Charge | Installation Charge |
|-----------------------------------|------------------|---------------------|
| Per Main Business Line | \$34.55 | \$25.00 |
| Per Add'l Business Line | \$34.55 | \$25.00 |
| Per DOD Trunk | \$42.00 | \$25.00 |
| Per Two-Way Combo-Attendant Trunk | \$42.00 | \$25.00 |
| Per One Way In Local Trunk | \$42.00 | \$25.00 |
| Per DID Trunk | \$79.25 | \$25.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$2.70 | |
| Each add'l 10 Numbers | \$1.35 | |

¹ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

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7. AT&T Local Exchange Services (continued)

7.3 Non-Recurring Charges

A. Service Order Charge

| Per Order |
|-----------|
| \$40.00 |

B. Line/Trunk Move or Add w/Dispatch

| Initial Hour | Each Add'l 15 Minutes |
|--------------|-----------------------|
| \$125.00 | \$30.00 |

C. Feature Change Charge

| Per Line/Per Occurrence |
|-------------------------|
| \$5.00 |

D. Record Order Charge

| Per Record Order |
|------------------|
| \$20.00 |

E. Pre-Installation Cancellation Charge

| Per Cancellation |
|------------------|
| \$75.00 |

F. 25 Pair Termination Block Charge

| Per Block |
|-----------|
| \$65.00 |

G. Expedite Charge

| | Per Order |
|--------------|-----------|
| Per DS-0 | \$100.00 |
| Per DS-1 | \$600.00 |
| Per ISDN PRI | \$600.00 |

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7. AT&T Local Exchange Services (continued)

7.4 Features

- A. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network-UniPlan Basic, AT&T Business Network-UniPlan OneRate, AT&T CustomNet-Simply Better or OneNet Option¹. Monthly recurring line and/or trunk charges include the Customer's local calling.

| Features | Per Month Charge | Per Use Charge |
|----------------------------------|------------------|----------------|
| Anonymous Call Rejection (ACR) | \$0.00 | |
| Call Forward Busy | \$2.70 | |
| Call Forward Don't Answer | \$3.50 | |
| Call Forward Variable | \$4.25 | |
| Call Return ² | | \$0.75 |
| Call Trace ² | | \$2.00 |
| Call Transfer | \$5.40 | |
| Call Waiting/Cancel Call Waiting | \$6.75 | |
| Caller ID | \$6.75 | |
| Caller ID with Call Waiting | \$0.00 | |
| Caller ID with Name | \$7.15 | |
| Distinctive Ring Service | \$6.70 | |
| Remote Access to Call Forwarding | \$3.40 | |
| Repeat Dial ² | | \$0.75 |
| Selective Call Rejection | \$4.05 | |
| Speed Dialing 8 | \$2.75 | |
| Three Way Calling | \$3.50 | |

| Feature Packages | Per Month Charge |
|-------------------|------------------|
| Feature Package 1 | \$7.50 |
| Feature Package 2 | \$13.85 |
| Feature Package 3 | \$20.05 |

¹ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

² This feature is only available with AT&T SDN OneNet Service.

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7. AT&T Local Exchange Services (continued)

7.4 Features (continued)

- B. Monthly Recurring Charges shown below apply to all other AT&T Local Exchange Services Customers.

| Features | Non Recurring Charge | Per Month Charge | Per Use Charge |
|-------------------------------------|----------------------|------------------|----------------|
| Anonymous Call Rejection | | \$0.00 | |
| Call Forward Busy | | \$4.50 | |
| Call Forward Don't Answer | | \$4.00 | |
| Call Forward Variable | | \$6.75 | |
| Call Return | | | \$1.50 |
| Call Trace | | | \$3.00 |
| Call Transfer | | \$6.00 | |
| Call Waiting/Cancel Call Waiting | | \$10.75 | |
| Caller ID | | \$10.50 | |
| Caller ID with Name | | \$11.75 | |
| Distinctive Ring Service | | \$7.45 | |
| Preferential Hunt | | \$9.00 | |
| Remote Access to Call Forwarding | | \$5.25 | |
| Remote Call Forwarding ¹ | \$30.00 | | |
| Main Line | | \$19.00 | |
| Additional Line | | \$19.00 | |
| Repeat Dial | | | \$1.50 |
| Selective Call Rejection | | \$4.50 | |
| Speed Dialing 8 | | \$4.50 | |
| Speed Dialing 30 | | \$4.50 | |
| Three Way Calling | | \$5.90 | |

| Feature Packages | Per Month Charge |
|--------------------------------|------------------|
| Feature Package 1 | \$7.50 |
| Feature Package 2 | \$13.85 |
| Feature Package 3 | \$20.05 |
| Small Business Feature Package | \$29.50 |

¹ Effective June 15, 2007, Remote Call Forwarding is not available to newly subscribed All In One customers. Existing customers will be able to retain this feature as long as the customer remains at their current location and on their current calling plan. No moves, adds or changes are permitted.

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7. AT&T Local Exchange Services (continued)

7.4 Features (continued)

- C. Monthly Recurring Charges shown below apply to Customers who order AT&T Local Exchange Services associated with ACC Business Service¹.

| Features | Non Recurring Charge | Per Month Charge | Per Use Charge |
|----------------------------------|----------------------|------------------|----------------|
| Anonymous Call Rejection (ACR) | | \$0.00 | |
| Call Forward Busy | | \$2.70 | |
| Call Forward Don't Answer | | \$3.60 | |
| Call Forward Variable | | \$4.30 | |
| Call Return | | | \$0.75 |
| Call Trace | | | \$2.00 |
| Call Transfer | | \$5.40 | |
| Call Waiting/Cancel Call Waiting | | \$6.75 | |
| Caller ID | | \$6.75 | |
| Caller ID with Name | | \$7.15 | |
| Distinctive Ring Service | | \$6.70 | |
| Remote Access to Call Forwarding | | \$3.40 | |
| Remote Call Forwarding | \$27.00 | | |
| Main Line | | \$17.10 | |
| Additional Line | | \$17.10 | |
| Repeat Dial | | | \$0.75 |
| Selective Call Rejection | | \$4.05 | |
| Speed Dialing 8 | | \$2.70 | |
| Speed Dialing 30 | | \$4.05 | |
| Three Way Calling | | \$3.60 | |

D. Inside Wire Maintenance Plan

| | Non-Recurring Charge | Monthly Charge |
|-----------------------------|----------------------|----------------|
| Wire Maintenance - Per Line | | \$6.55 |
| Maintenance Service Call | \$150.00 | |

¹ Effective October 22, 2008, the "AT&T OneNet Option" and "ACC Business" will be grandfathered, and the Local Exchange Services provided under that tariff will not be available to new customers. Customers with services provided under that Tariff will continue to receive the service(s) pursuant to the terms and conditions of their contract until their current contract expires. Upon expiration of the customer's current contract term and if the customer does not disconnect the service(s) (if available), customer will be billed at the month-to-month non-term.

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7. AT&T Local Exchange Services (continued)

7.5 Reserved for Future Use

7.6 Directory Listings Charges

The following rates are applicable to all AT&T Local Exchange Services Customers except AT&T All In One Customers.

| | Non-Recurring Installation/Change Charge Per Change | Monthly Charge |
|-----------------------|-----------------------------------------------------------|----------------|
| Additional Listing | | \$1.50 |
| Non-Published Listing | \$8.00 | \$1.50 |
| Non-Listed Listing | \$8.00 | \$1.50 |

The following rates are applicable to AT&T All In One Customers.

| | Non-Recurring Installation/Change Charge Per Change | Monthly Charge |
|-----------------------|-----------------------------------------------------------|----------------|
| Additional Listing | | \$1.50 |
| Non-Published Listing | \$8.00 | \$3.00 |
| Non-Listed Listing | \$8.00 | \$3.00 |

7.7 Local Operator Services Charges

| | Rate Per Call |
|--------------------------------------|---------------|
| Local Directory Assistance | \$0.47 |
| Busy Line Verification | \$1.25 |
| Busy Line Verification w/Interrupt | \$2.00 |
| Operator Station | \$1.25 |
| Customer Dialed Calling Card Station | \$0.50 |
| Person-to-Person | \$3.00 |
| Billed to Third Party | \$1.33 |

| | Rate Per Minute |
|--------------------------------------|-----------------|
| Operator Assistance Local Use Charge | \$0.08 |

7.8 Reserved for Future Use

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7. AT&T Local Exchange Services (continued)

7.9 Local Exchange Services ISDN-PRI

A. Monthly Recurring Charges

Monthly recurring charge includes customer's local calling.

Monthly Recurring Charges shown below apply per facility to Customers who order AT&T Local Exchange Services-ISDN PRI associated with AT&T Business Network and OneNet Option.

| | Monthly Recurring Charge | Installation Charge ¹ Per Facility |
|---------------------------------------------------------------------------|--------------------------------|-----------------------------------------------------|
| Primary ISDN Facility Charge 23B+D | \$968.00 | \$2,800.00 |
| Secondary ISDN Facility Charge 24B | \$968.00 | \$2,800.00 |
| ISDN Back-up Facility Charge 23B+Back-up D | \$968.00 | \$2,800.00 |
| High Cap Inbound ² | \$1,043.00 | \$2,800.00 |
| ISDN PRI on ACCU-RING/DEF/UVN ² | | |
| Primary ISDN Facility 23B+D | \$818.00 | \$2,800.00 |
| Secondary ISDN Facility Charge 24B | \$818.00 | \$2,800.00 |
| ISDN Back-up Facility Charge 23B+Back-up | \$818.00 | \$2,800.00 |
| Incoming Call Redirect ² Change Charge | \$80.00 | \$250.00 \$80.00 |
| Primary ISDN Data Facility Charge 23B+D Data Only ³ | \$1,020.00 | \$2,800.00 |
| Secondary ISDN Data Facility Charge 24B Data Only ³ | \$1,040.00 | \$2,800.00 |
| ISDN Back-up Data Facility Charge 23B+Back-up D Data Only ³ | \$1,020.00 | \$2,800.00 |

| DID Number Blocks | Per Month |
|-----------------------|-----------|
| Initial 20 numbers | \$2.70 |
| Each Add'l 10 numbers | \$1.35 |

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. The waiver only applies to AT&T Business Network Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² Applicable to AT&T Business Network Service Customers only.

³ Not applicable to AT&T Business Network (ABN) Service Customers.

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7. AT&T Local Exchange Services (continued)

7.9 Local Exchange Services ISDN-PRI (continued)

B. Non-Recurring Charges

| Line Charges | Per Change Order |
|---------------------|------------------|
| Change Order Charge | \$100.00 |

C. Local Operator Service

Local Operator Service Charges apply as specified in Section 7.7.

D. Directory Listings

Directory Listings Charges apply as specified in Section 7.6.

E. Features¹

| | Non-Recurring Charge | Monthly Recurring Charge |
|-------------------------------------------|----------------------|--------------------------|
| Caller ID with Name, per T1 | | |
| DS-1 DID, per Channel | \$250.00 | \$ 18.00 |
| DS-1 DID/DOD & Two Way Combo, per Channel | \$250.00 | \$ 9.00 |
| Original Called Number (OCN), per DS-1 | \$250.00 | \$150.00 |
| Local Number Portability ² | | |
| - Per ISDN PRI Facility | | \$1.20 |

¹ Applicable to AT&T Business Network Service customers.

² This LNP service charge will be assessed on all of these lines beginning on July 28, 2003 and concluding on July 28, 2008.

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7. AT&T Local Exchange Services (continued)

7.10 AT&T Local Exchange Services-DS-1 Digital Facilities

A. Monthly Recurring Charges

Monthly recurring DS-1 Digital Facility charge includes customer's local calling. Monthly Recurring Charges shown below apply per-facility to Customers who order AT&T Local Exchange Services-DS-1 Digital Facilities associated with AT&T Business Network and SDN OneNet Option.

| | Monthly Recurring Charge | Installation Charge ¹ Per Facility |
|-------------------------------------------------|--------------------------|-----------------------------------------------|
| DOD Digital Facility | \$894.00 | \$1,500.00 |
| Two-way Combo Digital Facility | \$894.00 | \$1,500.00 |
| DID Digital Facility | \$894.00 | \$2,500.00 |
| DID/DOD Digital Facility | \$894.00 | \$2,500.00 |
| High-Cap Inbound ² | \$969.00 | \$2,500.00 |
| DS-1 Facility on ACCU-RING/DEF/UVN ³ | | |
| DOD Digital Facility | \$744.00 | \$1,500.00 |
| Two-way Combo Digital Facility | \$744.00 | \$1,500.00 |
| DID Digital Facility | \$744.00 | \$2,500.00 |
| DID/DOD Digital Facility | \$744.00 | \$2,500.00 |
| Incoming Call Redirect ² | \$80.00 | \$250.00 |
| Change Charge ² | | \$80.00 |

| DID Number Blocks | Per Month |
|-----------------------|-----------|
| Initial 20 numbers | \$2.70 |
| Each add'l 10 numbers | \$1.35 |

B. Non-Recurring Charges

| | Per Change Order |
|---------------------|------------------|
| Change Order Charge | \$100.00 |

C. Local Operator Service

Local Operator Service Charges apply as specified in Section 7.7.

D. Directory Listings

Directory Listings Charges apply as specified in Section 7.6.

E. Features

| | Monthly Recurring Charge |
|-----------------------------------------------------------|--------------------------|
| Local Number Portability ³ Per DS1 Facility | \$2.16 |

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. The waiver only applies to AT&T Business Network Customers. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² Applicable to AT&T Business Network Service Customers only.

³ Applicable to AT&T Business Network Service customers. This LNP service charge will be assessed on all of these lines beginning on July 28, 2003 and concluding on July 28, 2005.

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7. AT&T Local Exchange Services (continued)

7.11 Reserved For Future Use

7.12 AT&T All in One Service

A. AT&T All In One Advantagesm Plan - Month to Month

| | Monthly Recurring Charge |
|-------------------------|--------------------------|
| Line Charges | |
| Per Main Business Line | \$74.95 |
| Per Add'l Business Line | \$74.95 |

B. AT&T All In One Advantage Term Plan¹

| | Monthly Recurring Charge | Non Recurring Charge |
|----------------------------------|--------------------------|----------------------|
| Line Charges | | |
| Per Main Business Line | \$74.95 | \$0.00 |
| Per Add'l Business Line | \$74.95 | \$0.00 |
| Installation Charge ² | | |
| Per Main Business Line | \$0.00 | \$35.00 |
| Per Add'l Business Line | \$0.00 | \$35.00 |

C. AT&T All In One Preferred Option Plansm Flat Rate

| | Monthly Recurring Charge | Non Recurring Charge |
|----------------------------------|--------------------------|----------------------|
| Line Charges | | |
| Per Main Business Line | \$36.50 | \$0.00 |
| Per Add'l Business Line | \$26.50 | \$0.00 |
| Installation Charge ² | | |
| Per Main Business Line | \$0.00 | \$35.00 |
| Per Add'l Business Line | \$0.00 | \$35.00 |

smService Mark of AT&T

¹ Effective May 4, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted.

² Standard Installation and Service Order Charges will be waived for new AT&T Local Exchange Services Customers.

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7. AT&T Local Exchange Services (continued)

7.12 AT&T All in One Service (continued)

D. Features

AT&T All In One Advantage and AT&T All In One Advantage Term¹ Plans

| Features | Non-Recurring Charge | Per Month Charge | Per Use Charge |
|---------------------------------------------------------------------|----------------------|--------------------|----------------|
| Anonymous Call Rejection | | \$0.00 | |
| Call Forward Busy ² | | \$0.00 | |
| Call Forward Don't Answer | | \$4.00 | |
| Call Forward Variable ² | | \$0.00 | |
| Call Return | | | \$1.50 |
| Call Trace | | | \$3.00 |
| Call Transfer | | \$6.00 | |
| Call Waiting/Cancel Call Waiting ² | | \$0.00 | |
| Caller ID | | \$10.50 | |
| Caller ID with Name | | \$11.75 | |
| Distinctive Ring Service | | \$7.45 | |
| Preferential Hunt | | \$9.00 | |
| Remote Access to Call Forwarding | | \$5.25 | |
| Remote Call Forwarding ³ Main Line Additional Line | \$30.00 | \$19.00 \$19.00 | |
| Repeat Dial | | | \$1.50 |
| Selective Call Rejection | | \$4.50 | |
| Speed Dialing 8 ² | | \$0.00 | |
| Speed Dialing 30 | | \$4.50 | |
| Three Way Calling ² | | \$0.00 | |

| Feature Packages | Per Month |
|--------------------------------|-----------|
| Feature Package 1 | \$7.50 |
| Feature Package 2 | \$13.85 |
| Feature Package 3 | \$20.05 |
| Small Business Feature Package | \$29.50 |

¹ Effective May 4, 2006, AT&T All In One Advantage Term Plan is not available to newly subscribed customers. Existing customers may add new lines but no new locations are permitted.

² These optional features are included in the monthly line charge for AT&T All In One Advantage and AT&T All In One Advantage Term Plan Customers.

³ Effective June 15, 2007, Remote Call Forwarding is not available to newly subscribed All In One customers. Existing customers will be able to retain this feature as long as the customer remains at their current location and on their current calling plan. No moves, adds or changes are permitted.

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7. AT&T Local Exchange Services (continued)

7.13 AT&T Business Network Service

The charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network Service. Monthly recurring line and/or trunk charges include the Customer's local calling.

| Line/Trunk Charges | Per Month Charge | Installation Charge ¹ |
|--------------------------------------------------|------------------|----------------------------------|
| Per Main Business Line | \$34.55 | \$25.00 |
| Per Add'l Business Line | \$34.55 | \$25.00 |
| Per DOD Trunk | \$42.00 | \$25.00 |
| Per Two-Way Combo-Attendant Trunk | \$42.00 | \$25.00 |
| Per One Way In Local Trunk | \$42.00 | \$25.00 |
| Per DID Trunk | \$79.25 | \$25.00 |
| DID Number Blocks | | |
| Initial 20 Numbers | \$2.70 | |
| Each add'l 10 Numbers | \$1.35 | |
| Digital Trunks | | |
| Per DOD | \$42.00 | \$25.00 |
| Per DID/DOD | \$79.25 | \$25.00 |
| Per Two-Way Combo | \$42.00 | \$25.00 |
| Per DID | \$79.25 | \$25.00 |
| DOD on Integrated Access ² | \$29.75 | \$25.00 |
| Two Way Combo on Integrated Access ² | \$29.75 | \$25.00 |
| DID/DOD on Integrated Access ² | \$70.25 | \$25.00 |
| DID on Integrated Access ² | \$70.25 | \$25.00 |
| Business Lines on Integrated Access ² | \$24.50 | \$25.00 |
| Business Trunks | | |
| DOD on Integrated Access ² | \$29.75 | \$25.00 |
| Two Way Combo on Integrated Access ² | \$29.75 | \$25.00 |
| One Way In on Integrated Access ² | \$29.75 | \$25.00 |
| DID on Integrated Access ² | \$70.25 | \$25.00 |

¹ The Installation Charge is waived for new Customers, and for existing Customers who add lines and/or trunks. Customers must maintain service for a minimum of 12 consecutive billing months from the installation date and select the Company as the primary carrier for Local and IntraLATA toll calling, or they will be billed a termination charge equal to the waived installation charge(s).

² Effective April 28, 2007, Integrated Access Service is not available to newly subscribed AT&T Business Network customers.

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7. AT&T Local Exchange Services (continued)

7.13 AT&T Business Network Service (continued)

The charges shown below apply to Customers who order AT&T Local Exchange Services associated with AT&T Business Network Service.

| Features | Non Recurring Charge | Per Month Charge | Per Use Charge |
|---------------------------------------------------------|----------------------------|------------------------|----------------------|
| Anonymous Call Rejection (ACR) | | \$0.00 | |
| Call Forward Busy | | \$2.70 | |
| Call Forward Don't Answer | | \$3.50 | |
| Call Forward Variable | | \$4.25 | |
| Call Return | | | \$0.75 |
| Call Trace | | | \$2.00 |
| Call Transfer | | \$5.40 | |
| Call Waiting/Cancel Call Waiting | | \$6.75 | |
| Caller ID | | \$6.75 | |
| Caller ID with Call Waiting | | \$0.00 | |
| Caller ID with Name | | \$7.15 | |
| Distinctive Ring Service | | \$6.70 | |
| Incoming Call Redirect | \$250.00 | \$80.00 | |
| Change Charge | \$80.00 | | |
| Local Number Portability Per Line/Trunk ¹ | | \$0.35 | |
| Remote Access to Call Forwarding | | \$3.40 | |
| Remote Call Forwarding | \$27.00 | \$17.10 | |
| Repeat Dial | | | \$0.75 |
| Selective Call Rejection | | \$4.05 | |
| Speed Dialing 8 | | \$2.75 | |
| Speed Dialing 30 ² | | \$4.05 | |
| Three Way Calling | | \$3.50 | |

| Feature Packages | Per Month |
|-------------------|-----------|
| Feature Package 1 | \$7.50 |
| Feature Package 2 | \$13.85 |
| Feature Package 3 | \$20.05 |

¹ This LNP service charge will be assessed on all of these lines beginning on July 28, 2003 and concluding on July 28, 2008.

² Effective April 28, 2007, Speed Dialing 8 is not available to newly subscribed AT&T Business Network customers.

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7. AT&T Local Exchange Services (continued)

7.13 AT&T Business Network Service (continued)

ABN Advantage Plan¹

| Plan A | Monthly Recurring Charge | | |
|-----------------|--------------------------|-----------|-----------|
| | 1 Year | 2 Years | 3-5 Years |
| Business Line | \$80.00 | \$75.00 | \$70.00 |
| Business Trunk | \$95.00 | \$90.00 | \$85.00 |
| DS-1 Facilities | \$1680.00 | \$1600.00 | \$1525.00 |
| ISDN PRI | \$1815.00 | \$1735.00 | \$1660.00 |
| Plan B | 1 Year | 2 Years | 3-5 Years |
| Business Line | \$80.00 | \$75.00 | \$70.00 |
| Business Trunk | \$95.00 | \$90.00 | \$85.00 |
| DS-1 Facilities | \$1680.00 | \$1600.00 | \$1525.00 |
| ISDN PRI | \$1815.00 | \$1735.00 | \$1660.00 |

¹ ABN Advantage Plan may no longer be ordered after July 8, 2005. Existing customers with ABN Advantage Plan in effect or on order prior to July 8, 2005 may continue their current plan under existing conditions.
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7.13 AT&T Business Network Service (continued)

ABN Premier Bundle

ABN Premier Bundle may not be ordered on or after September 1, 2011. Customers who ordered the bundle before September 1, 2011 may keep it at their current location, may add lines and locations and may keep the service if they move locations.

All Non-Recurring Charges, including change order charges, can be found in the ABN Price Lists in this tariff, under the appropriate local service descriptions (i.e. AT&T Business Lines and Trunks, AT&T DS-1 Digital Facilities, AT&T ISDN-PRI).

Monthly Recurring Charges

| Service | Monthly Rate |
|---------------------------------------|--------------|
| DS-1 Facility | |
| DOD Digital Facility | \$613.00 |
| Two Way Combo Digital Facility | \$613.00 |
| DID/DOD Digital Facility | \$613.00 |
| DID Digital Facility | \$613.00 |
| High-Cap Inbound | \$688.00 |
| DS-1 Facility on DEF/ACCU-RING | |
| DOD Digital Facility | \$588.00 |
| Two Way Combo Digital Facility | \$588.00 |
| DID/DOD Digital Facility | \$588.00 |
| DID Digital Facility | \$588.00 |
| DID Number Blocks | |
| Initial 20 numbers | \$ 2.70 |
| Each Additional 10 numbers | \$ 1.35 |
| ISDN PRI | |
| Primary ISDN Facility 23B+D | \$542.00 |
| Secondary ISDN Facility 24B | \$542.00 |
| Backup ISDN Facility 23B+ Backup D | \$542.00 |
| High-Cap Inbound | \$617.00 |
| ISDN PRI on DEF/ACCU-RING | |
| Primary ISDN Facility 23B+D | \$542.00 |
| Secondary ISDN Facility 24B | \$542.00 |
| Backup ISDN Facility 23B+ Backup D | \$542.00 |
| DS-0 Lines and Trunks | |
| Business Lines | \$29.50 |
| Business Trunks | \$34.75 |
| DID Trunks | \$75.25 |
| Digital Trunks | |
| DOD, Two-Way | \$34.75 |
| DID, DID/DOD | \$75.25 |

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7. AT&T Local Exchange Services(continued)

7.13 AT&T Business Network Services (continued)

AT&T Business Network Express

Monthly Recurring Charges

| Service | Monthly Rate |
|---------------------------------------|--------------|
| DS-1 Facility | |
| DOD Digital Facility | \$613.00 |
| Two Way Combo Digital Facility | \$613.00 |
| DID/DOD Digital Facility | \$613.00 |
| DID Digital Facility | \$613.00 |
| High-Cap Inbound | \$688.00 |
| DS-1 Facility on DEF/ACCU-RING | |
| DOD Digital Facility | \$588.00 |
| Two Way Combo Digital Facility | \$588.00 |
| DID/DOD Digital Facility | \$588.00 |
| DID Digital Facility | \$588.00 |
| DID Number Blocks | |
| Initial 20 numbers | \$ 2.70 |
| Each Additional 10 numbers | \$ 1.35 |
| ISDN PRI | |
| Primary ISDN Facility 23B+D | \$542.00 |
| Secondary ISDN Facility 24B | \$542.00 |
| Backup ISDN Facility 23B+ Backup D | \$542.00 |
| High-Cap Inbound | \$617.00 |
| ISDN PRI on DEF/ACCU-RING | |
| Primary ISDN Facility 23B+D | \$542.00 |
| Secondary ISDN Facility 24B | \$542.00 |
| Backup ISDN Facility 23B+ Backup D | \$542.00 |
| DS-0 Lines and Trunks | |
| Business Lines | \$29.50 |
| Business Trunks | \$34.75 |
| DID Trunks | \$75.25 |
| Digital Trunks | |
| DOD, Two-Way | \$34.75 |
| DID, DID/DOD | \$75.25 |

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7. AT&T Local Exchange Services (continued)

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7.15 Reserved for Future Use

7.16 Reserved for Future Use

7.17 Alternate Enhanced Redirect Solution (AERS)

| | Non Recurring Charge | Monthly Recurring Charge |
|-----------------------------------------------------------------------------------|----------------------------|--------------------------------|
| Customer Group Option per 10 telephone numbers per telephone number over 10 | \$135.00 | \$31.50 \$3.15 |
| Customer Group, per telephone number | \$8.00 | |
| Control Numbers, per control number (minimum of 2) | \$25.00 | \$ 12.50 |
| Redirect Option, Customer Groups 3-9 per option in customer group | | \$75.00 |
| Redirect Change Charge | \$50.00 | |
| Change Charge Other | \$50.00 | |
| Change Pin Code Charge | \$50.00 | |
| Customer Group Change Charge | \$50.00 | |
| Customer Group Change Charge per telephone number | \$0.00 | |
| Disconnect Charge | \$1000.00 | |

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9. AT&T Digital Link

9.1 Reserved for Future Use

9.2 Reserved for Future Use

9.3 AT&T Digital Link Direct Outward Dialing Service

9.3.1 Reserved for Future Use

9.3.2 Software Defined Network Service

Schedule B

| LATA | Rate Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0192 | \$0.0192 | \$0.0192 | \$0.0064 | \$0.0064 | \$0.0064 |
| Rest of State | 0-47 | \$0.0192 | \$0.0192 | \$0.0192 | \$0.0064 | \$0.0064 | \$0.0064 |

9.3.3 AT&T Business Network-UniPlan Service-Special Access

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0060 | \$0.0060 | \$0.0060 |
| Rest of State | 0-47 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0060 | \$0.0060 | \$0.0060 |

9.3.4 AT&T Business Network-UniPlan Basic Service Option-Special Access

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0330 | \$0.0330 | \$0.0330 | \$0.0066 | \$0.0066 | \$0.0066 |
| Rest of State | 0-47 | \$0.0330 | \$0.0330 | \$0.0330 | \$0.0066 | \$0.0066 | \$0.0066 |

9.3.5 AT&T Business Network-UniPlan Service FlatRate Pricing Option-Special Access

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0330 | \$0.0330 | \$0.0330 | \$0.0011 | \$0.0011 | \$0.0011 |
| Rest of State | 0-47 | \$0.0330 | \$0.0330 | \$0.0330 | \$0.0011 | \$0.0011 | \$0.0011 |

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9. AT&T Digital Link (continued)

9.3 AT&T Digital Link Direct Outward Dialing Service (continued))

9.3.6 AT&T Business Network-UniPlan OneRate Service

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0010 | \$0.0010 | \$0.0010 |
| Rest of State | 0-47 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0010 | \$0.0010 | \$0.0010 |

9.3.7 AT&T Business Network-UniPlan OneRate Service Pricing Option II

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0010 | \$0.0010 | \$0.0010 |
| Rest of State | 0-47 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0010 | \$0.0010 | \$0.0010 |

9.3.8 AT&T State Calling Service

Schedule B

| LATA | Rate Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0159 | \$0.0159 | \$0.0159 | \$0.0053 | \$0.0053 | \$0.0053 |
| Rest of State | 0-47 | \$0.0159 | \$0.0159 | \$0.0159 | \$0.0053 | \$0.0053 | \$0.0053 |

9.3.9 AT&T Virtual Telecommunications Network Service (VTNS)

Schedule B1

| LATA | Rate Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0180 | \$0.0180 | \$0.0180 | \$0.0060 | \$0.0060 | \$0.0060 |
| Rest of State | 0-47 | \$0.0180 | \$0.0180 | \$0.0180 | \$0.0060 | \$0.0060 | \$0.0060 |

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9. AT&T Digital Link (continued)

9.3 AT&T Digital Link Direct Outward Dialing Service (continued)

9.3.10 AT&T CustomNet Service-Special Access

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0360 | \$0.0360 | \$0.0360 | \$0.0012 | \$0.0012 | \$0.0012 |
| Rest of State | 0-47 | \$0.0360 | \$0.0360 | \$0.0360 | \$0.0012 | \$0.0012 | \$0.0012 |

9.3.11 AT&T Business Network Service

| LATA | Rate Mileage | Initial 30 Seconds or Fraction | | | Each Additional 1 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0010 | \$0.0010 | \$0.0010 |
| Rest of State | 0-47 | \$0.0300 | \$0.0300 | \$0.0300 | \$0.0010 | \$0.0010 | \$0.0010 |

9.3.12 AT&T SDN OneNet Service

Schedule B

| LATA | Rate Mileage | Initial 18 Seconds or Fraction | | | Each Additional 6 Seconds or Fraction | | |
|------------------|-----------------|-----------------------------------|----------|----------|------------------------------------------|----------|----------|
| | | Day | Eve | N/W | Day | Eve | N/W |
| 666 | 0-31 | \$0.0192 | \$0.0192 | \$0.0192 | \$0.0064 | \$0.0064 | \$0.0064 |
| Rest of State | 0-47 | \$0.0192 | \$0.0192 | \$0.0192 | \$0.0064 | \$0.0064 | \$0.0064 |

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9. AT&T Digital Link (continued)

9.3 AT&T Digital Link Direct Outward Dialing Service (continued)

9.3.13 Flat Rate Calling Plan

| Service | Capacity | Rate Per Month |
|-------------------------------------------------------------------|--------------|-------------------|
| VTNS (non ISDN) | Per DSO | \$19.40 |
| VTNS (non-ISDN) | Per-half DS1 | \$232.80 |
| VTNS (ISDN) | Per-full DS1 | \$465.00 |
| VTNS (ISDN) | Per-half DS1 | \$232.80 |
| Software Defined Network | Per-full DS1 | \$465.00 |
| AT&T SDN OneNet | Per-full DS1 | \$465.00 |
| AT&T Business Network-UniPlan Service-Dedicated Access | Per-full DS1 | \$465.00 |
| AT&T Business Network-UniPlan Basic Service Option | Per-full DS1 | \$465.00 |
| AT&T Business Network-UniPlan Service Flat Rate Pricing Option | Per-full DS1 | \$465.00 |
| AT&T Business Network-UniPlan OneRate Service Option | Per-full DS1 | \$465.00 |
| AT&T Business Network-UniPlan OneRate Service Option II | Per-full DS1 | \$465.00 |
| State Calling Service | Per-full DS1 | \$465.00 |
| ACC Business Service | Per-full DS1 | \$390.00 |
| AT&T Business Network Service | Per-full DS1 | \$465.00 |
| Software Defined Network | Per-half DS1 | \$305.65 |
| AT&T SDN OneNet | Per-half DS1 | \$305.65 |
| AT&T Business Network-UniPlan Service-Dedicated Access | Per-half DS1 | \$305.65 |
| AT&T Business Network-UniPlan Basic Service Option | Per-half DS1 | \$305.65 |
| AT&T Business Network-UniPlan Service Flat Rate Pricing Option | Per-half DS1 | \$305.65 |
| AT&T Business Network-UniPlan OneRate Service Option | Per-half DS1 | \$305.65 |
| AT&T Business Network-UniPlan OneRate Service Option II | Per-half DS1 | \$305.65 |
| State Calling Service | Per-half DS1 | \$305.65 |
| AT&T Business Network Service | Per-half DS1 | \$305.65 |

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9. AT&T Digital Link Service (continued)

9.3.14 AT&T Digital Link DID and MLN Services

Beginning July 7, 2003 for line applications, charges will be applied in a ratio of one (1) DID Channel charge(s) for each group of one (1) to four (4) telephone number(s) to adjust for the levels of Customer usage. Existing DID Customers will not be impacted unless they move their DID service or implement inbound service at a new location.

| Service | Rate Per Month | Non- Recurring Charge |
|----------------------------------------------------------------------------------------------------------|----------------------|-----------------------------|
| Direct Inward Dialing Service (DID) (per Channel of the Digital Facility so equipped) | \$40.50 | |
| Direct Inward Dialing Service (DID) (per Digital Facility so equipped) | \$469.00 | |
| Initial Direct Inward Dialing Service Number Group of 20 | \$2.70 | |
| Additional Direct Inward Dialing Service Number Group of 10 | \$1.35 | |
| DID Service Establishment Charge ¹ (initial order) | | \$500.00 |
| Subsequent additions or rearrangements of DID Service Terminations (per order) | | \$100.00 |
| Main Listed Number Service ² (MLN) (per channel of the Digital Facility so equipped) or | \$0.00 | |
| Main Listed Number Service ² (MLN) (per Digital Facility so equipped) | \$0.00 | |
| MLN Service Establishment Charge ² (initial order) | | \$0.00 |
| Subsequent additions or rearrangements of MLN ³ Service Terminations (per order) | | \$0.00 |
| Local Number Portability ³ (per channel) | \$0.09 | |

¹ Direct Inward Dialing Trunk Establishment Charge is waived for new AT&T Digital Link DID Customer locations.

² For Grandfathered MLN Services Only. Not available for new installations after July 7, 2003.

³ For OneNet, SDN and VTNS Customers, this service charge will be assessed on all lines beginning October 24, 2003 and concluding on October 24, 2008.

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9. AT&T Digital Link Service (continued)

9.4 Service Quality Guarantees

Following is the schedule of credit applicable to eligible services, per Service Type, per Main Billed Account

| AT&T Service Type | Maximum Credit Per Service Type Per Location Per Event |
|----------------------------------|--------------------------------------------------------|
| AT&T CustomNet Service | \$25.00 |
| AT&T UniPlan Service | \$300.00 |
| AT&T Business Network Service | \$300.00 |
| Software Defined Network Service | \$300.00 |
| AT&T SDN OneNet Service | \$300.00 |

| AT&T Service Type | Maximum 12 Month Credit Per Service Type for Main Billed Account |
|----------------------------------|------------------------------------------------------------------|
| AT&T CustomNet Service | \$300.00 |
| AT&T UniPlan Services | \$2000.00 |
| AT&T Business Network Service | \$2000.00 |
| Software Defined Network Service | \$5100.00 |
| AT&T SDN OneNet Service | \$5100.00 |

9.5 Directory Listings

| | Non-Recurring Charge | Monthly Charge |
|--------------------------------------|----------------------|----------------|
| Additional Listings | | \$1.50 |
| Alternate Listings | | \$1.50 |
| Alpha Listings | | \$1.50 |
| Client Main Listings | | \$0.00 |
| Duplicate Listings | | \$1.50 |
| Foreign Listings | | \$1.50 |
| Informational Listings | | \$1.50 |
| Referenced Listings | | \$1.50 |
| Telephone Answering Service Listings | | \$1.50 |
| Non-Published Listings | \$8.00 | \$1.50 |
| Non-Listed Listings | \$8.00 | \$1.50 |

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- 10. Reserved for Future Use
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- 12. Reserved for Future Use
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PROMOTIONAL OFFERINGS

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PROMOTIONAL OFFERINGS

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